



Speech By  
**Charis Mullen**


**MEMBER FOR JORDAN**

---

Record of Proceedings, 20 November 2025

**ADJOURNMENT**

**Ipswich, Bus Services**

 **Ms MULLEN** (Jordan—ALP) (9.10 pm): This week we saw stage 1 of the \$70 million Ipswich bus improvement plan come to fruition with the first four new bus routes getting underway. This was Labor's plan, announced in September 2024, and followed a comprehensive review of public transport and detailed consultation with our communities through the Ipswich City Transport and Mobility Study—again, funded and delivered by Labor.

For the first time we have a direct bus service from Springfield to Ipswich, the new 501 service—something that was long overdue. From Springfield Central station to Bell Street, Ipswich, this service will be a vital connection for many of my residents, especially for those who work in the Ipswich CBD and the Ipswich Hospital. We also have two new bus services that will benefit the commuters of Augustine Heights—again, something I have been advocating for for a number of years. Over the next two years, stage 2 and stage 3 will also roll out including expanded services for Spring Mountain and Springfield—again, supported, fought for and funded by the former Labor government.

Of course, the Crisafulli LNP government has tried to once again take credit for all of Labor's work, issuing a media release a day after services actually started, for goodness sake, and of course with glowing comments from their chief spruiker, the LNP mayor for Ipswich. There was no mention that the stage 1 rollout was delayed by many months or the fact that 15-minute peak services have all but disappeared.

I have a lot of time for Translink. In fact, I worked at Translink before I was sacked by Campbell Newman—me and 14,000 of my good mates. Poor Translink are just trying to do their job, but the government's communication on the rollout of these services has been nothing but ordinary. I get that the LNP government was not going to share this non-political, non-controversial information with local Labor MPs, but what about sharing this information properly with our communities?

I found the timetables on Journey Planner as soon as they became available so I could share them with my community, including our elderly residents who are not on social media and certainly not on Translink's Journey Planner. I let Translink know that they missed a few already-constructed and ready-to-activate bus stops along the bus routes. If they had briefed me, it would have saved them having to go back and add stops to the timetable. I also let them know that their lack of proper communication regarding changes to some of our existing routes because of these new services has led to confusion and angst for families in my community who suddenly found their bus services no longer showing up. These are important new routes instigated because people in our community spoke to their need. Our community deserved to be better informed about their rollout from this hapless LNP government.