



Speech By  
**Hon. Amanda Camm**


**MEMBER FOR WHITSUNDAY**

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Record of Proceedings, 28 August 2025

**MINISTERIAL STATEMENT**

**DVConnect**

 **Hon. AJ CAMM** (Whitsunday—LNP) (Minister for Families, Seniors and Disability Services and Minister for Child Safety and the Prevention of Domestic and Family Violence) (10.03 am): This may sound unusual coming from this side of the House and, in fact, I may even shock my colleagues with the compliment I am about to pay, but I want to thank the member for Miller for having the intestinal fortitude to front the media in the wake of the BDO report that I commissioned into DVConnect and its damning findings following years of neglect by the former Labor government. He stood up when the Leader of the Opposition, the shadow minister for women and the shadow minister for domestic violence did not.

These leaders in the Labor Party, who had the chance to talk about what they saw during their time as ministers, could have come clean on their lack of action and how they let down victims of domestic and family violence. Instead, they decided to send out a member, albeit one who did lead the biggest decline in delivery of transport and main roads this state has seen, who had no idea about what was happening to the 24/7 crisis centre response for DV services in this state. He came out naively. What the member for Miller did not know was that the member for Waterford had, in fact, set him up, and he was speaking to the media without all the information and all the facts.

**Mr de BRENNI:** Mr Speaker, I rise to a point of order. I refer to your ruling of 24 June about the content of ministerial statements and I would submit to you that this is straying from the direction contained in your ruling. The political commentary is not a discussion around government performance; it is around opinions of others.

**Mr SPEAKER:** Minister, you know my ruling. Obviously if there is context to be made that is acceptable, but the role of these statements is ministerial statements.

**Ms CAMM:** Thank you, Mr Speaker. This goes to the heart of government performance and I will be tabling documents that expand upon that. I table the article from the ABC where the member for Miller was quoted as saying, 'This government has had a report for more than four months, which they've sat on.' He said, 'I think the government needs to stop playing petty politics with this.'

*Tabled paper:* Article from ABC News online, dated 13 August 2025, titled 'Former CEO of domestic violence helpline DVConnect defends service following audit' [1149](#).

The former Labor government knew there were issues with DVConnect. In fact, they were so concerned with the performance of the crisis line they even engaged a consultancy service to conduct an independent review in 2016, a report they received in March 2017, and a report that was never publicly released. I would like to table the report from 2017, a report that they sat on for eight years, a report the member for Waterford would have known all about having been the minister for the prevention of domestic and family violence when the report was ordered and still in the role when the former government received it.

Why did the member for Waterford not publish this report or be open and transparent with Queenslanders? Why did she refuse to be open and honest? What else does the member for Waterford know that she is not talking about? When we come to office we expect that we may find issues with different services, different delivery—absolutely. Our obligation as ministers and as part of good governance is to leave it in a better standard than we found it. Having just commissioned a report into DVConnect, the findings that we have uncovered show that the service is as bad as it was when the member for Waterford was charged with the oversight of the 24/7 crisis service. I ask the question of the opposition: what else does the member for Waterford know that she is not sharing? Was she involved in the negotiations with DVConnect's contracts last financial year as a cabinet minister? Did she know that the organisation neglected to inform the former government that DVConnect had lost a multimillion dollar contract to deliver 1800RESPECT services and was misleading?

Talk about playing petty politics. Here we have a former government obsessed with secrecy, ambition, protecting their mates—the member for Cairns, the member for Stafford—and failing victims. What we see from those opposite is DNA lab debacles and failures across the domestic and family violence system, including the mess that this government has had to clean up of DVConnect answering less than 50 per cent of calls. It was not a resourcing issue. The report that I tabled today speaks to the same failures that this government inherited only 10 months ago.

While I commend the work that my department and DVConnect are doing, they have a long way to go. They are only at 73 per cent. I will not stop until their call rate is up to 95 to 98 per cent, as all call centres should be. Those opposite oversaw a system that missed many phone calls. We debate legislation in this House that is about putting victims first, yet they oversaw a decline in a system that failed victims year on year and they hid it, as they continue to. Those opposite have zero interest in helping victims. The member for Waterford will go down in history as this state's worst minister for women.