




Speech By
Steve Minnikin

MEMBER FOR CHATSWORTH

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ADJOURNMENT

Chatsworth Electorate, Small Business

 **Mr MINNIKIN** (Chatsworth—LNP) (7.19 pm): I rise this evening to highlight some fantastic small businesses in the Chatsworth electorate which work day in and day out to provide outstanding customer service for people in our community. As the shadow minister for customer service, I launched my outstanding customer service awards last year which aim to highlight small businesses which have made a huge impact in our local community.

Given this month is Queensland Small Business Month, I was busy last week visiting and congratulating round 2 small business award recipients and presenting them with a special golden plaque they can display in their stores. This is just a small token of appreciation to thank businesses which have made a positive contribution to our community and economy. The last few years have been an incredibly challenging time for small business, and it has been inspiring to see their strength and resilience adapting to the many challenges they have faced. This spirit and consistency is something that I know the Chatsworth community appreciates.

Without further ado, it is my pleasure to acknowledge the following small businesses on their exceptional customer service and contribution to the Chatsworth community. In the cafe and bakery category, awards were presented to the Gumdale Bakery and the Flour Monkey Bakery at Carina. I must especially mention the Gumdale Bakery, which donated bread rolls to assist in feeding the volunteers, workers and flood victims at the Chandler evacuation centre during the South-East Queensland flood event earlier in the year. This was a true display of community spirit.

In the restaurant category, Thai Antique were awarded for their fantastic hospitality and delicious Thai food. I know they are very excited to move into their newly renovated space in Carina Heights soon. I was pleased to present awards in the fresh produce category to Fresh Sensations and Gumdale IGA. I give a special mention to Nick and his team at Fresh Sensations at Westfield Carindale. This business is family owned and it has been inspiring to see the tradition being passed on to the next generation. They have fantastic customer service and fresh produce that is impeccably displayed. In the specialty retail category, we have Tingalpa Mower & Small Engines, Engraving Plus Carindale and Flowers by the Bay at Gumdale.

The final recipients have been particularly important given the challenges we have faced with COVID-19. In the healthcare category, I am pleased to present awards to Carindale Medical Clinic and Belmont Village Dental. I want to mention Carindale Medical Clinic, which have provided health care for locals for 43 years. When they opened in 1979, a medical centre in a major shopping centre was a revolutionary idea. It is safe to say that they have never lost their pioneering spirit in providing a personalised healthcare experience. Congratulations to Dr Noela, who established the clinic in 1979 and has been there ever since. This just proves the passion and dedication that family owned businesses show on a daily basis.

Owning a small business can be relentless, so to hear that these awards have given both owners and staff the confidence to keep pushing through is truly heartwarming. I congratulate every recipient in round 2 of the customer service awards.