



Speech By  
**Lance McCallum**


**MEMBER FOR BUNDAMBA**

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Record of Proceedings, 25 October 2022

## ADJOURNMENT

### **Bundamba Customer Service Centre; State Education Week**

 **Mr McCALLUM** (Bundamba—ALP) (8.41 pm): I am very proud to announce that our brand new \$2.4 million Transport and Main Roads Customer Service Centre at Bundamba is set to open to our local community on Monday, 14 November. This follows an extensive full fit-out that will deliver an accessible, fully inclusive and comfortable experience for both customers and staff alike.

I recently had the opportunity to inspect the new facility and, I have to say, it truly is the next generation of TMR customer service centres. The site at 28 Brisbane Road has been completely transformed. What was previously a former car dealership is now a state-of-the-art two-storey customer service centre. There are 10 customer service desks, private meeting rooms for people who might require a confidential space and plenty of support for all mobility types as we, as a government, continue to deliver better services for our local community.

This brand new centre has an inviting open plan, an abundance of natural light and it has flexible functional spaces that can adapt to the individual needs of all customers. There is plenty of parking with a dedicated car park off Webb Street, as well as additional parking and disability parking with direct access to the front of the centre via ramp access. Services like driver and industry licensing and registration will be offered at the new Bundamba centre, while other services like driving tests and pre-registration inspection for trailers, caravans and large vehicles will continue to be provided at the Ipswich Customer Service Centre. I would like to thank the transport and main roads minister for listening to my representations on this issue, and for taking the time to visit the centre recently in our local community and meet with some of the hardworking TMR staff who are very excited about moving into their brand new workplace. This is a great outcome for customers and workers, and a wonderful addition to our local Ipswich community.

This week is State Education Week, where we acknowledge the great work that is being done in our state schools. There is an absolute commitment to helping each student fulfil their full potential. I would like to take a moment to wish all of the year 12 students across our local community all the very best for their final high school exams.