




Speech By
Hon. Yvette D'Ath

MEMBER FOR REDCLIFFE

Record of Proceedings, 1 December 2020

MINISTERIAL STATEMENT

Further Answer to Question, Patient Online Portal

 **Hon. YM D'ATH** (Redcliffe—ALP) (Minister for Health and Ambulance Services) (11.15 am): I rise to make a ministerial statement and respond to questions that were put to me in question time today—firstly, in relation to the government's commitment to deliver a patient online portal. The first thing I would say to the opposition is that I am sure that the questions put to me today were not intended to be misleading in any way in saying that we had not delivered on these things, but I will educate those opposite.

I advise them that the yourQH, the patient online portal—members can Google it—provides a secure way to connect with us and coordinate their referrals and appointments anytime and anywhere. The platform aims to improve the patient's outpatient journey through greater visibility and enhanced communication capability across specialist services.

Children's Health Queensland was the first hospital and health service to go live with the yourQH in July this year. I can advise members that it is currently under evaluation which includes getting feedback from patients who have used this new app before it is available to roll out to other hospital and health services. That is the appropriate way to do it. We have launched it at one site so far, and we are getting feedback from the patients and their families as to how that portal is working to make sure that we can roll it out in a way that works for the patients.