



Speech By  
**Stephen Andrew**


**MEMBER FOR MIRANI**

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Record of Proceedings, 6 February 2020

**LEGAL AFFAIRS AND COMMUNITY SAFETY COMMITTEE**

**Report, Motion to Take Note**

 **Mr ANDREW** (Mirani—PHON) (3.46 pm): I rise as a member of the Legal Affairs and Community Safety Committee to speak on the Queensland Audit Office report No. 3 titled *Delivering shared corporate services in Queensland*. I thank the members of the committee and acknowledge the ongoing support of the secretariat.

The outcomes recommended by the Queensland Audit Office are rather brief but have significant financial implications. The Auditor-General report concluded that there are still significant benefits to be realised from shared corporate services. The Auditor-General report noted that shared service providers have demonstrated their ability to deliver improved services when they consolidate, standardise and automate offerings. However, the Auditor-General report raised caution about customers making decisions within silos, which limits the benefits that can be achieved by government.

The Queensland Audit Office made 11 recommendations, with directions to the Department of Housing and Public Works, Queensland Treasury and the Public Service Commission to review agreements and improve planning. In summing up, the Queensland Audit Office recommended that agencies work together and share information. Ultimately, the taxpayer is on the hook for the cost of government. I have no doubt that all Queenslanders would be keen to see that every government agency seeks to be as efficient as possible with the resources taxpayers provide.