



# Estimates Committee C

## Report – 2006

### 1. Introduction

The Legislative Assembly appointed Estimates Committee C on 21 April 2006 to examine and report on the proposed expenditures contained in the Appropriation Bill 2006.

The Legislative Assembly appointed this committee to examine and report on the proposed expenditure for the organisational units within the portfolios of the:

- Minister for Transport and Main Roads;
- Minister for Employment, Training and Industrial Relations and Minister for Sport; and
- Minister for Tourism, Fair Trading and Wine Industry Development.

The committee conducted a public hearing on Thursday 13 July 2006 to take evidence from these ministers. A verbatim transcript of the committee's hearing is available on the Internet at: <http://www.parliament.qld.gov.au/Hansard/>.

For the purposes of examining the proposed expenditure for the organisational units allocated to it, the committee considered information obtained at the public hearing with:

- Budget Papers and Ministerial Portfolio Statements (MPS);
- Ministers' written responses to the committee's questions on notice prior to the public hearing; and
- Written responses provided by the ministers to questions taken on notice at the public hearing.

Answers to the pre-hearing questions on notice and questions taken on notice at the hearing together with minutes of the committee's meetings are included in a volume of additional information tabled with this report.

### 2. Minister for Transport and Main Roads

The Transport and Main Roads portfolio consists of the Department of Transport (Queensland Transport), the Department of Main Roads, government-owned corporations (GOCs), statutory authorities and other units that report to the Minister through these departments.

The appropriations provided to these departments in the Appropriation Bill 2006 total over \$4 billion - over \$2.2 billion to Queensland Transport and over \$1.7 billion to the Department of Main Roads.

#### 2.1 Department of Transport

Queensland Transport is the principal organisation responsible for improving and overseeing land, air and sea transport environments in Queensland.

Queensland Transport's role includes policy and planning, managing access and use of the transport system and delivering co-ordinated and integrated transport-related services and infrastructure.

The following table sets out details of the appropriation for 2006-2007 compared to the previous financial year:

	2005-06 \$'000	2006-07 \$'000
Departmental Outputs	1,488,292	1,734,489
Equity Adjustment	239,078	233,074
Administered Items	162,910	298,410
<b>Vote Total</b>	<b>1,890,280</b>	<b>2,265,973</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Transport and Main Roads, p. 1-7.

Queensland Transport's projected outputs for 2006-2007 are as follows:

<b>Departmental outputs</b>	<b>Total cost 2006-07 \$'000</b>
Rail, Ports & Aviation Systems	667,422
Integrated Transport Planning	48,105
Road Use Management	242,011
Maritime Safety	103,392
Public Transport Services	1,023,051
<b>Total</b>	<b>2,083,981</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Transport and Main Roads, p. 1-8.

### 2.1.1 Budget highlights

The MPS lists the following budget highlights for 2006-2007:

- Continued implementation of projects included in the South East Queensland Infrastructure Plan and Program including the Eastern Busway corridor connection from Buranda to Boggo Road to Green Bridge at a cost of \$33.5 million and an investment of \$10.3 million in 2006-2007 in the South East Queensland Cycle Network;
- Provision of \$29.2 million over 17 years to support the Queensland passenger transport industry to meet their responsibilities under the *Disability Standards for Accessible Public Transport 2002*;
- An allowance of \$4 million to accelerate implementation of road safety initiatives following the Road Safety Summit; and
- Provision of \$11.4 million to commence the introduction of the New Queensland Drivers' Licence initiative.

### 2.1.2 Issues considered by the committee

The committee considered a range of issues raised in the hearing, answers provided by the Minister to pre-hearing questions on notice and questions taken on notice at the hearing. These issues included:

- Traveltrain operations;
- Duplication of the Gold Coast rail line;
- Conditions of work for train drivers;
- Unscheduled train cancellations on the Citytrain network;
- Safety incident at the Nambour train station;
- Port of Brisbane;
- Rail freight contestability on the north coast line;
- Duplication of the Ferny Grove railway line between Mitchelton and Ferny Grove;
- Local communities affected by rail line closure;
- Investment in Cairns and Mackay airports;
- Rail corridor land acquisitions;
- Duplication of the Grey Street Bridge;
- Public transport patronage;
- Speed camera program;
- Security on ferry services;
- Compliance monitoring on Queensland waterways;
- QR holdings at Parkinson;
- Smart card technology for the public transport system;
- Electronic stability control in new cars;
- Taxi security cameras;
- Additional bus services in the Hills district of the Ferny Grove electorate;
- Nightlink trial;
- Public transport infrastructure; and
- Eastern busway.

### 2.2 Department of Main Roads

The Department of Main Roads is responsible for managing and enhancing the State-controlled road network. This department ensures that the road network meets the existing and upcoming needs of citizens and organisations within Queensland.

The following table sets out the details of the appropriations for the Department of Main Roads for 2006-2007 compared to the previous financial year:

	2005-06 \$'000	2006-07 \$'000
Departmental Outputs	1,076,874	1,137,303
Equity Adjustment	355,340	605,009
Administered Items	---	---
<b>Vote Total</b>	<b>1,432,214</b>	<b>1,742,312</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Transport and Main Roads, p. 2-7.

The Department of Main Roads' projected outputs for 2006-2007 are as follows:

Departmental outputs	Total cost 2006-07 \$'000
Road System Planning	91,896
Infrastructure Program Development and Delivery	1,068,083 <sup>1</sup>
Road Stewardship	67,464
Road System Access Funding	91,553
<b>Total</b>	<b>1,318,996</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Transport and Main Roads, p. 2-8.

### 2.2.1 Budget Highlights

Budget highlights, listed within the MPS, for 2006-2007 include:

- An allocation of \$71 million in 2006-2007 to duplicate the Sunshine Motorway between Sippy Downs and Pacific Paradise, including the second Maroochy River bridge and major interchanges at Mooloolaba and Maroochydhore Roads and Pacific Paradise. The total estimated cost is \$223 million;
- Provision of \$11.8 million towards construction of the South West Arterial (Springfield to Ripley to Yamanto extension)

<sup>1</sup> Includes depreciation (\$533.8 million) and Road Asset Write Offs (\$146.4 million).

with the total estimated cost being \$270 million;

- Widening of Mulgrave Road in Cairns from four to six lanes at a total estimated cost of \$16 million;
- Completion of the federally-funded Wooroona and Inca Creek bridges and approaches on the Barkly Highway (Mt Isa and Camooweal) at a total estimated cost of \$58.3 million; and
- Widening and upgrading the Roma-Taroom Road to support oil and gas development and improve regional community access. The total estimated cost is \$30 million.

### 2.2.2 Issues considered by the committee

The committee considered a range of specific issues throughout the inquiry. These included:

- Congestion in Brisbane;
- Building new state-controlled roads in 2006-2007 year;
- South East busway audits;
- Safety concerns relating to the O'Keefe Street tunnel;
- Road traffic lighting systems;
- Upgrading Pacific Motorway;
- Tugan bypass;
- Gateway upgrade project;
- Upgrading of the Bruce Highway between Townsville and Cairns;
- Fuel Sales Grants Scheme;
- Federal funding for work on the Ipswich Motorway;
- Provision of shared services to the Department of Main Roads;
- Duplication of the Gateway Bridge;
- Road system seal age;
- Linkfield Road connection;
- Ferry Street and Alice Street intersection in Maryborough;
- Cooperation between state and local government;
- Peninsula Developmental Road;
- Road Infrastructure in the Redlands electorate; and
- Samford Road in the Ferny Grove area.

### 3. Minister for Employment, Training and Industrial Relations and Minister for Sport

The portfolio for the Minister for Employment, Training and Industrial Relations and Minister for Sport consists of the Department of Employment and Training, Department of Industrial Relations, Sport and Recreation Queensland, GOCs, statutory authorities and other units that report to the Minister through these departments.

The appropriations provided to this minister in the Appropriation Bill 2006 total over \$700 million - over \$680 million to the Department of Employment and Training and over \$52 million to the Department of Industrial Relations. The bill does not provide a separate appropriation for the Sport part of this portfolio.

#### 3.1 Department of Employment and Training

The Department of Employment and Training aims to ensure that there is a rapid response to changes within the Queensland economy. The current low levels of unemployment has meant that the department has needed to refocus their priorities to ensure that there is a rapid response to the employment and training needs of Queensland.

The following table sets out details of the appropriation for 2006-2007 compared to the previous financial year:

	2005-06 \$'000	2006-07 \$'000
Departmental Outputs	597,035	640,291
Equity Adjustment	12,899	45,917
Administered Items	1,414	---
<b>Vote Total</b>	<b>611,348</b>	<b>686,208</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Employment, Training and Industrial Relations and Minister for Sport, p. 1-7.

The Department of Employment and Training's projected outputs for 2006-2007 are as follows:

Departmental outputs	Total cost
	2006-07 \$'000
Employment Initiatives	101,110
Vocational Education and Training Services	877,590
<b>Total</b>	<b>978,700</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Employment, Training and Industrial Relations and Minister for Sport, p. 1-8.

#### 3.1.1 Budget highlights

The MPS lists the following significant allocations for 2006-2007:

- An allocation of \$8.5 million to create 4,250 additional trades training places. By 2010, this will increase to a total of 17,000 extra trade training places each year;
- An investment of \$7.2 million to support further increases in the use of recognition of prior learning and credit transfer;
- Provision of \$6 million to establish three Centres of Excellence in manufacturing and engineering; building and construction; and energy to complement contributions provided by industry; and
- An allocation of \$27.1 million to the Community Jobs Plan program to support 6,020 long-term unemployed, mature age and other disadvantaged jobseekers with targeted job places, job search assistance and training.

#### 3.1.2 Issues considered by the committee

The committee considered a range of issues including:

- Queensland Skills Plan;
- Reorganisation of TAFE training delivery;
- Australian Agricultural College Corporation;
- Early completion of apprenticeships;
- Skills shortages in Queensland;

- Trade training places in Queensland;
- Apprentices and trainees in Queensland;
- Trade and Technician Skills Institute;
- Centres of Excellence; and
- Skilling Queenslanders for Work.

### 3.2 Department of Industrial Relations

The Department of Industrial Relations provides policy and other services to ensure that Queenslanders have safe, fair and more productive work surroundings. This contributes to the social and economic wellbeing of Queenslanders. The MPS states that the Department of Industrial Relations has four key goals:

- A fair and equitable industrial relations system;
- Safe and healthy work environments;
- Electrically safe homes, workplaces and other environments; and
- A fair, safe and productive public sector work environment.

The following table sets out details of the appropriation for 2006-2007 for this department compared to the previous financial year:

	2005-06 \$'000	2006-07 \$'000
Departmental Outputs	55,669	54,086
Equity Adjustment	477	(1,151)
Administered Items	---	---
<b>Vote Total</b>	<b>56,146</b>	<b>52,935</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Employment, Training and Industrial Relations and Minister for Sport, p. 3-5.

The Department of Industrial Relations projected outputs for 2006-2007 are as follows:

Departmental outputs	Total cost 2006-07 \$'000
Workplace Health and Safety Services (including Workers' Compensation Policy)	55,040
Private Sector Industrial Relations Services	22,069
Administration of the Industrial Court and Commission System	7,591
Electrical Safety Services	11,077
Public Sector Industrial and Employee Relations Services	2,858
<b>Total</b>	<b>98,635</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Employment, Training and Industrial Relations and Minister for Sport, p. 3-7.

#### 3.2.1 Budget highlights

The MPS lists the following highlights for 2006-2007:

- The department's new established Fair Go Queensland Advisory Service will continue to inform employers and employees about their rights and responsibilities under the Federal Government's *Workplace Relations Amendment (Work Choices) Act 2005*;
- Additional workplace health and safety inspectors will be appointed in regional areas to respond to growth in high risk industries and new asbestos management regulations; and
- The department will develop its 'Smart Workplaces' program to demonstrate the links between cooperative employer/worker decision-making and improved safety, fairness and productivity.

#### 3.2.2 Issues considered by the committee

The committee considered a range of issues raised in the hearing, answers provided by the Minister to pre-hearing questions on notice and

questions taken on notice at the hearing. These issues included:

- Assessment of licences for prescribed occupations under the Workplace Health and Safety Regulation 1997;
- Range of people with right of entry to businesses;
- WorkChoices legislation;
- Queensland government's High Court challenge;
- Fair Go Queensland Advisory Service;
- Workplace Health and Safety services;
- Industrial relations and human resource strategies within Queensland Health;
- Workplace bullying;
- WorkCover premiums;
- Workers compensation benefits for injured workers;
- Managing the risks from asbestos containing materials;
- Workplace health and safety in Indigenous communities; and
- Workplace health and safety in the Redlands area.

### **3.3 Sport**

The Department of Local Government, Planning, Sport and Recreation are accountable to different ministers for the programs they administer. The Minister for Environment, Local Government, Planning and Women is responsible for Local Government, Planning and the Office for Women. The Minister for Employment, Training and Industrial Relations and Minister for Sport is responsible for Sport and Recreation Queensland and the Queensland Academy of Sport.

Under the Parliamentary order appointing this committee, we examined only those organisational units that report to the Minister for Employment, Training and Industrial Relations and Minister for Sport. The aim of Sport and Recreation Queensland and the Queensland Academy of Sport is to encourage all Queenslanders to participate in sport and active recreation.

According to the MPS, the sport component of the Department of Local Government, Planning, Sport and Recreation has a total income of nearly \$170 million. Of this, approximately \$137 million is output revenue.

#### **3.3.1 Budget Highlights**

- Contribute an additional \$4 million per year for the next three years as part of whole of Government efforts to combat rising levels of overweight and obesity;
- Deliver an Indigenous Sport Plan to support better sport and recreation opportunities in Indigenous communities;
- Contribute nearly \$50 million in grants to support the development of sport and recreation opportunities and facilities across Queensland; and
- Prepare Queensland's elite athletes for the 2008 Beijing Olympic Games through targeted training, sports science, athlete assistance and a range of other support services.

#### **3.3.2 Issues considered by the committee**

The committee considered a range of issues including:

- Young Athlete Assistance Program;
- Tennyson riverside development;
- Indigenous sport plan;
- Investment in sport and recreation infrastructure; and
- Fair Go program.

### **4. Minister for Tourism, Fair Trading and Wine Industry Development**

The Department of Tourism, Fair Trading and Wine Industry Development provides a contemporary legislative structure for Queenslanders in the areas of fair trading, consumer affairs and the responsible supply of liquor. The department encourages the conscientious development of the tourism and wine industries and provides fair access to dispute resolution services.

The following table sets out details of the appropriation for 2006-2007 compared to the previous financial year:

	<b>2005-06 \$'000</b>	<b>2006-07 \$'000</b>
Departmental Outputs	42,569	45,114
Equity Adjustment	405	(68)
Administered Items	44,894	47,074
<b>Vote Total</b>	<b>87,868</b>	<b>92,120</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Tourism, Fair Trading and Wine Industry Development, p. 1-6.

The department's projected outputs for 2006-2007 are as follows:

<b>Departmental outputs</b>	<b>Total cost 2006-07 \$'000</b>
Fair Trading Services	36,134
Liquor Industry Services	12,384
Dispute Resolution Services	8,337
<b>Total</b>	<b>56,855</b>

Source: Queensland State Budget 2006-2007 MPS – Minister for Tourism, Fair Trading and Wine Industry Development, p. 1-7.

#### 4.1 Budget highlights

The MPS lists the following highlights for 2006-2007:

- Provision of \$1.5 million in additional funding to Tourism Queensland to host the Australian Tourism Exchange in Brisbane in May 2007;
- The Office of Fair Trading will continue to focus on consumer and trader education and awareness initiatives balanced with proactive compliance to promote responsible behaviour;
- An allocation of \$0.9 million to assist the Office of Fair Trading contribute to whole-of-Government reforms to the residential services sector;

- Completion of a review of the *Wine Industry Act 1994*; and
- Ongoing funding of \$1.1 million which commenced in 2005-2006 will continue to enhance the Liquor Licensing Division's ability to respond to business licensing applications, conduct compliance activities and provide industry development services while balancing the health and social impact of the liquor industry with community interests.

#### 4.2 Issues considered by the committee

The committee considered a range of issues including:

- Gold Coast cruise terminal;
- Licensing of the commercial division of Tourism Queensland;
- Big Brother;
- Queensland Tourism Strategy;
- Chairman of Tourism Queensland;
- Economic contribution of tourism;
- Government funding of tourism;
- Investment in tourism infrastructure;
- International Tourism Queensland offices;
- Marketing and branding of Queensland;
- Cape York and Torres Strait Tourism Development Action Plan;
- Regional Tourist Organisations;
- Queensland Backpacker Industry Taskforce Action Plan;
- Office of Fair Trading investigation into S8;
- Disciplinary proceedings against real estate agents approaching grieving families to sell properties;
- Body Corporate and Community Management Commission;
- Commercial and Consumer Tribunal;
- Community living sector;
- Dispute resolution budget;
- Videoconferencing;
- Investigation conducted by retired Supreme Court Judge Des Derrington;
- Smart Service Queensland;

- Corporate services within the Department of Tourism, Fair Trading and Wine Industry Development;
- Increases fee revenue;
- Project Office focussing on Smart Service Queensland transitioning;
- Amendments to the *Retirement Villages Act 1999*;
- *Associations Incorporation Act 1981*;
- Telemarketers;
- Property marketeering;
- Safety Sells campaign;
- Consumer Protection Awards;
- *Tourism Services Act 2003*;
- Selling Queensland wine in government funded establishments;
- Queensland Wine Industry Development Strategy;
- Tourism Queensland wine business conference;
- Wine industry licences;
- Wine map of Queensland;
- Finance sector involvement in the wine industry;
- Awards received by Queensland wines;
- Effect of licensing conditions, non-smoking legislation and 3 am lockouts on licensed establishments;
- Liquor Licensing Flying Squad;
- World's Greatest Pub Crawl in Maryborough; and
- Harm minimisation initiatives.

## 5. Recommendation

The committee recommends that the proposed expenditure, as detailed in the Appropriation Bill 2006 for the organisational units in the portfolios referred to Estimates Committee C for examination, be agreed to by the Legislative Assembly without amendment.

## 6. Acknowledgements

The committee thanks Ministers and their staff for their cooperation and assistance during the estimates process.

Additionally, the committee acknowledges the assistance of the committee's secretariat and other officers and employees of the Parliamentary Service who contributed to the organisation of the estimates process.

Simon Finn MP  
Chair

August 2006

### Committee Members

Mr Simon Finn MP (Chair)  
Mr Michael Caltabiano MP (Deputy Chair)  
Mr John English MP  
Mr Chris Foley MP  
Mr Jason O'Brien MP  
Mrs Jann Stuckey MP  
Mr Geoff Wilson MP

### Secretariat

Ms Lyndel Bates, Research Director  
Ms Tamara Vitale, Executive Assistant



## STATEMENT OF RESERVATIONS

### ESTIMATES COMMITTEE C

Michael Caltabiano MP  
Shadow Minister for Transport  
Shadow Minister for Multicultural Affairs  
Member for Chatsworth

I express the following reservations about the outcomes of the Estimates Committee process in relation to the Transport and Main Roads Ministerial Statement and budget allocation.

In general terms;

- The artificial limit on the number of questions on notice and the restricted timelines for receipt and response are not conducive to a full exploration of the budget commitments within the relevant portfolio area;
- There is a tendency through the artificial break up of time between departments to not allow the adequate exploration of the issues at hand.
- A capacity to direct questions to senior public servants may well be an advancement that allows the exploration of more detailed information in the times allocated for answers to questions.

Specifically in relation to the estimates process and answers provided by the Minister for Transport and Main Roads I offer the following reservations and comments.

**In relation to the rail system** particularly the Travel Train and City Train networks, the response to questions about the falling patronage, increasing costs and workplace makeup did not provide a single solution or future direction that would remedy the situation.

There has been a 28% decline in travel train patronage, and as a consequence the costs to the taxpayers are drastically increasing. There are no women train drivers in the most highly unionised workplace in the State public service. This is an indictment of the policies of an equal opportunity employer this government purports to have.

There are no plans to limit the wildcat industrial actions we saw earlier in the year and no action has been taken against the union for causing massive disruption to the rail commuters of Queensland and the business community as a result of illegal strike action.

There are no plans for the design or construction of a duplicated Merivale Bridge, the bottle neck in the rail system. A planning study does not get the infrastructure built and the rail system operating efficiently, after eight years of inaction.

**In relation to safety and security** on our public transport system it was encouraging to note the increased risk assessments being completed and action taken in partnership with the Federal Government. The level of CCTV coverage on our rail system is not complete and is one of the key reasons for commuters not choosing a rail option to travel particularly at night.

**No answer in relation to the departmental cost saving** from participation in the shared services project and no answer to the customer satisfaction report from the Department.

**Our road system** and the failure of this State Government to invest over the past eight years were highlighted in a question that was asked, but not answered. Despite successive years of promises on the levels of road funding committed over a five year program none of the five year rolling programs have met the spending needs.

The promised \$10.5 billion over the next five years will if this government is re-elected no doubt go the same way previous road funding programs have gone over the last eight years.

The Minister offered no answers in relation to the appalling state of our roads in South East Queensland with 58% of our roads not meeting acceptable service standards.

When questioned about the flooding of between 9 and 11 kilometres of the Bruce Highway as a result of the Traveston dam decision there was no answer about where the additional hundreds of millions of dollars were coming from for the reconstruction of the highway as a result of the State's decision.

The massive amounts of Federal funding injected into the Queensland Federal Highway network that has not been spend was a question that could not be answered by the Minister. In excess of \$550 million remains unspent despite the money being made available over a four year period from 2002.

The delays in the duplication of the Gateway Bridge and the borrowing costs associated with the project were issues that could not be adequately answered by the Minister. The current Government was advised in 1998 that the duplication was required to be completed by 2005 to cope with traffic demands, with tenders still not let and the construction timelines now blown out to 2012 the levels of congestion, accidents, and costs to the travelling public and business will be enormous.

**In summary** the budget process reinforced that the levels of investment over the past 8 years in our road system have been inadequate and despite increases in this year's budget the government's proven inability to deliver projects will further frustrate the motoring public of Queensland.

Michael Caltabiano  
Shadow Minister for Transport  
Shadow Minister for Multicultural Affairs  
Member for Chatsworth

## **ESTIMATES COMMITTEE C**

### **STATEMENT OF RESERVATIONS**

#### **Tourism, Fair Trading and Wine Industry Development**

Jann Stuckey MP  
Member for Currumbin

May I take this opportunity to acknowledge Estimates Committee Chair Mr Simon Finn MP for his fair-handed approach with regard to the allocation of time for questions for non-government and government members.

However, in presenting this Statement of Reservations regarding the Estimates Committee C I wish to express the following general reservations in relation to the Estimates Committee Process that resulted in the 2006 Report to the Legislative Assembly.

- As a whole the Estimates Committee process does not make allowance for a detailed scrutiny of the expenditures provided for in the Queensland Budget
- Insufficient time is devoted by each Committee to the performance of its allocated task of reviewing expenditures
- The limit on the Number of Questions on Notice able to be asked on each Ministerial Program Statement continues to prevent the pursuit of important issues
- The receipt of replies to Questions on Notice less than 24 hours prior to the actual commencement of Committee hearings severely limits the capacity to understand the answers and research their failure to provide adequate replies to the questions posed
- The structured nature of Committee proceedings into blocks of questions from Government and Non Government Members which prevent Members being able to follow a line of questioning in a logical and consistent manner to finality
- The limiting of each block of questions to 10 to 15 minutes in this portfolio only permits a superficial sweep across issues and prevents any detailed consideration of particular issues due to these time constraints
- The inability of Estimates Committees to ask questions directly of senior public service administrators
- The use by Government Members of questions to Ministers that enable those Ministers to utilise the time of the Committee to make propaganda statements, grandstand and undertake media stunts instead of addressing issues in relation to proposed expenditures

I also express the following Specific Reservations in relation to the 2006 Report

#### **Tourism**

- It was extremely disappointing to finally learn that the commercial arm of Tourism Queensland was licensed out by the Government without any application or public tender process. Of further concern is the fact that the Minister defended this action on the basis of probity even though it did not comply with National Competition Policy. My concerns were further raised when advised "the licensing arrangement is a commercial-in-confidence agreement"
- The details of the financial transaction surrounding the licensing of Sunlover are still incomplete. Further unease relates to the general answers given and later corrected with regards to the transactional reflection of the licensing agreement in the Ministerial Portfolio Statements
- With regard to Key Performance Indicators (KPIs) relating to Tourism Queensland international offices, the Minister failed to disclose specific indicators but rather chose to rehash marketing strategies, in particular the Five Pillar Approach which does not provide targets in numerical form

## **Dispute Resolution**

- The Minister caused a considerable delay and restricted opportunity for non Government questions by not answering questions which had relevance in both Dispute Resolution and Fair Trading areas, referring them to a later session
- The Minister further caused delays through her lack of understanding of how disciplinary proceedings against Real Estate Agents breaching the Property Agents and Motor Dealers Act 2000 are conducted by the Commercial and Consumer Tribunal, which were clearly within Dispute Resolution. There has been no definitive action to register body corporate managers which the Minister has indicated is part of yet another review
- Unresolved issues still abound relating to the number of BCCM and CCT acting adjudicators and their qualification levels

## **Fair Trading**

- There has been no cost benefit analysis undertaken to quantify the costs of transferring phone enquiry resources to SSQ initiative yet Fair Trading is still expected to answer more complex enquiries
- It was disconcerting about the lack of information on, and the subsequent denial of existence by the Minister regarding the Project Office. Not only did the Minister try to avoid the fact that it falls within the Portfolio but she also failed to identify specific outcomes which have been set and delivered
- There have been contradictory comments from the media and representatives of S8 in respect of knowledge of a Fair Trading investigation. The Minister claims the investigation is underway and the company has claimed it has not been asked to provide information. There needs to be a more direct response to this issue by the Minister

## **Liquor Licensing**

- The number of licensed venues Licensing Officers are expected to monitor is excessive especially when considered in conjunction with the vast expanse of area in Queensland they are expected to cover
- The Minister failed to clarify that there is an absence of clear delineation of the roles between the investigators attached to the Brisbane 17 Point Action Plan and the Liquor Licensing Flying Squad

## **Wine Industry Development**

- The Government must show more commitment to the promotion of Queensland wines and set an example in all establishments that receive State Government funding
- A lack of emergency protocol is worrying when we have an Australian and also a world wine glut and a relatively young industry to develop and protect

Signed

Jann Stuckey  
Member for Currumbin