



**HEALTH, COMMUNITIES, DISABILITY SERVICES AND
DOMESTIC AND FAMILY VIOLENCE PREVENTION COMMITTEE**

Hearing Program

**Investigation of the closure of the Earle Haven residential aged care facility at Nerang
(Inquiry into aged care, end-of life and palliative care and voluntary assisted dying)**

Thursday 12 September 2019

9.00am to 3.00pm

Cypress Rooms 1 and 2, Royal Pines Resort, Ross Street, Benowa

Times (Approximate)	Witnesses
9:00am – 9:30am	PRIVATE SESSION
9:30am to 10:15am	Council on the Aging (COTA) Queensland <ul style="list-style-type: none">• Mr Mark Tucker-Evans, Chief Executive Officer• Mr John Stalker, Policy Coordinator
10:15am – 11:00am	Aged and Disability Advocacy Australia (ADA Australia) <ul style="list-style-type: none">• Mr Geoff Rowe, Chief Executive Officer
11.00am – 11:30am	Aged Care Crisis <ul style="list-style-type: none">• Dr J Michael Wynne
11.30am – 12.00pm	Break
12.00pm - 1.00pm	Queensland Nurses and Midwives Union (QNMU) <ul style="list-style-type: none">• Mr Bernie O'Connor, Team Leader, Private and Aged Care Sector Organisers• Mr Chris Murray, Industrial Officer• Mr Dan Prentice, Professional Research Officer
1.00pm - 1.30pm	Ms Meaghan Scanlon MP, Member for Gaven
1.30pm – 2.00pm	Break
2.00pm - 3.00pm	PRIVATE SESSION
3.00pm	Close

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If the proceedings today cause you distress, we urge you to seek professional counselling advice from any of the following support services:

Organisation	Contact details
Lifeline	<p>Lifeline Crisis Support – phone 13 11 14 (24 hours/7 days) or chat to a crisis supporter online (7pm – midnight/7 nights) https://www.lifeline.org.au/get-help/online-services/crisis-chat</p> <p>This is a confidential service providing support to anyone in Australia who is feeling overwhelmed, having difficulty coping, or thinking about suicide. This service also provides advice to anyone caring for that person.</p>
Beyond Blue	<p>Beyond Blue Support Service – phone 1300 224 636 (24 hours/7 days) This service provides free, immediate, short-term counselling, advice and referral to anyone in Australia.</p>
Dementia Australia	<p>The National Dementia Helpline – free call 1800 100 500 between 9.00am to 5.00pm Monday to Friday. Dementia Australia provides free, confidential support including information about dementia, government support services (including My Aged Care, the Carer Gateway, Centrelink), the services in your area and emotional support to help you manage the impact of dementia. You can also send an email or chat online. https://www.dementia.org.au/helpline/</p>
Open Arms	<p>Open Arms Veterans and Families Counselling - phone 1800 011 046 (24 hours/7 days). The service provides free and confidential counselling and group programs specifically designed to support mental health and wellbeing of current and ex-serving Australian Defence Force personnel and their families.</p>
Family and Relationship Services	<p>Family and Relationship Services, funded by the Department of Social Services, provides support to individuals and families experiencing distress or difficulties in their relationships and lives. The Family Relationship Advice Line is a national telephone service 1800 050 321.</p> <p>Further information about these services can be found on the Australian Relationships Online website. https://www.familyrelationships.gov.au</p>
Head to Health	<p>Head to Health – the Australian Government's digital mental health gateway which helps people more easily access information, advice, and free or low cost phone and online mental health services and supports, that suit their needs, when and where they need it. https://headtohealth.gov.au/</p>