

Tow Truck Bill 2023

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To whom it may concern,

In response to the Tow Truck Bill 2023, the added protection for consumers and operator should also have the Insurance companies in mind with regard to the seizure by Queensland police for accident investigations as there are storage fees etc. involved while the police investigate these accidents and it is the responsibility of QPS to pay for these fees and the 72 hour fee period to start once QPS has advised the owner and the Indemnity forms are signed.

These fees for QPS should be in line with the storage fees set out in the Tow Truck Regulations to allow transparency and integrity, insurance company pay the recovery cost from the scene to storage as it is and it needs to be clarified in the act to protect, owners and insurance companies from these charges.

With the release of vehicle from licensed holding yards there has to be more effort made to allow the owner their choice of tow company to remove the vehicle as it is still an issue where companies will required inductions etc. for other companies to be allow to collect vehicles from their yards, thus limiting the owners ability to engage their desired tow company to collect the vehicles.

In relation to the heavy class 4 recoveries there need to be a distinction in the act and regulations for costing as there are multiple insurers involved in these including the load insurer for the product transported which in a lot of cases could be two or three different companies, the fees involved in this type of recovery can be expensive and take a long period to clean sites and recover the vehicles, the separate tow authorities for class 4 from normal tilt tray is a step in the right directing.

The maximum fees for class 4 recoveries and storage fees need to be monitored as the storage fees are per unit per day and can be in excess of 100.00 per day per unit, as an example a b double could after the 72 hour period start to incur \$300.00 per day storage and if there are delay for any reason the bills can exceed thousands of dollars.

The conduct a all traffic accidents need to be monitored as even with class 4 accidents with companies not getting the job then not leaving the site when requested

Regards

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