

**Re: 181120 - Call for submissions - parliamentary inquiry into the Queensland Civil and Administrative Tribunal and Other Legislation Amendment Bill 2018**

As a long term participant in the Motor industry in QLD I believe that the industry is at the cross roads of its very existence as we know it.

Over the years, through successive changes in the licensing requirements we have lowered our standards so far that we now allowed largely untrained people to hold a Motor Dealers licence in QLD.

The Motor Trade is as it states, a trade, that is an occupation that must be taught or learnt thru experience in the industry.

With any other trade in QLD, it is a requirement that candidates undertake an apprenticeship to learn their "trade" and once qualified they become a trades person in their respective field, plumbing, brick laying etc.

The Motor industry is no different.

The current changes to legislation before Parliament are designed to enhance consumer protection, improve fairness and limit shonky behaviour etc.

I and other professional Motor dealers in Qld support the re introduction of the class B statutory warranty. As a business we have continued to provide a warranty with all vehicles sold since the act changed.

What we are concerned about is the lack of professionalism that has been allowed into this industry over the last 10 years.

The current requirements for obtaining a Dealers Licence as such in QLD have been watered down to such an extent, that training organisations advertise on the internet, one day courses to become a licensed Motor Dealer in QLD with no prior experience necessary. Simply pay their fees and get walked thru a multiple choice style test on various training modules of the Motor Dealers and Chattel Auctioneers Act of 2014, usually in one day.

Following which a certificate of competency is issued, a pre requisite for obtaining a licence.

I believe it is in the consumers of QLD interests that intending applicants for a Motor Dealers licence in QLD be required to work in a retail motor dealing business for a period of not less than 2-3 years as a mandatory pre requisite to obtaining a Motor Dealers licence in QLD.

This simple change will ensure that only suitably experienced and trained people are able to obtain a Motor Dealers licence in QLD. This can only benefit the consumers of QLD.

Peter G Dever  
Supamerc Pty Ltd