

Lemon vehicle in Aus submission Queensland Civil and Administrative Tribunal and other Legislative Amendment bill 2028

Introduction

Lemon vehicles In Aus established in 2014 in Brisbane Queensland.

Founder Stewart Lette established Lemon vehicles in Aus after going through his own problematic issues that dragged on for 2 years.

I realised after going through my own issues that changes needed to be made to assist consumers to be able to seek suitable resolution that does not impact on their health.

Over the past few years I have managed to successfully achieve hundreds of results for consumers.

Queensland Administrative Tribunal Limit

The current limit \$25,000 is inadequate, It leaves many consumers at a disadvantage and out of pocket and nowhere to turn for recourse.

The average price of a vehicle has changed but Qcat limits have not changed to keep inline with the market increase leaving consumer at a disadvantage.

I believe the recommended changes will give consumers more tools to be able to seek recourse so I agree to the changes of the limit from \$25,000 - \$100,000.

STATATORY WARRANTIES

I agree with the changes that the government is recommending, if a motor is being sold with registration and a safety certificate, I believe a warranty needs to be in place when sold by a dealership.

This gives peace of mind that the vehicle is not going to fail in the first day or week of purchasing a vehicle.

This does not include a vehicle that is sold with no registration which is purchased as is condition.

I believe this should also be clearly displayed on the vehicle.

Conclusion

As a consumer advocate i have seen many consumers affected by the above two issues, I believe it is time for a much needed change to be made.

The manufacturers and Dealerships have been self regulating for far too long.

It is only recent that Manufacturers have been held accountable for their actions but I still believe we have a long way to go.

I believe a system needs to be in place not only licensing second-hand dealerships but also new car dealership.

I also believe a penalties system in place is needed for when dealerships breach the Australian consumer laws.

The New car retail study shed light on a number of issues across the motor Industry, lets hope further implementation helps consumer seek what they are entitled to under the ACL.

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Lemon vehicles In Aus

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