

**From:** [REDACTED]  
**To:** [Tollroads](#)  
**Subject:** Inquiry into the operations of Toll Roads in Queensland  
**Date:** Thursday, 9 August 2018 10:01:46 PM

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Dear Sir/Madam,

I would like the following addressed as part of the Tolling Industry Inquiry.

- How can the Government can act as a debt collector on behalf of a privately owned company (Such as Transurban)
- How can the government provide personal identifiable information to a private company
- How can the likes of Transurban, fleece motorists for exorbitant administration fees, these could be classified as penalties and as such, they are not a court of law or approved jurisdiction to be able to impose penalties
- How is it that Transurban don't pay corporations Tax, yet make in excess of M\$648 in profits each year
- Where does the 3 taxes I pay on fuel go towards? Isn't it supposed to cover all roads, tunnels and bridges? I pay 10% GST on fuel, 0.409 cents/litre in fuel excise and world parity fuel excise, I'm at a loss how a Toll Road Operator can charge over and above this.
- Car registration is also supposed to be used for Roads, bridges and tunnels, is it not?

I have had personal experience with Transurban's representatives demanding moneys with menace and intimidation by them sending a "standover man" to my residence, this is not only not acceptable, its a criminal offence.

I am currently being pursued by BBW Layers for Unpaid tolls and ridiculous Admin fees. I have offered to pay the tolls and a reasonable admin fee, but Transurban in their infinite greed, have not accepted this offer and are insisting on having the matter heard in court. ABSOLUTELY DISGUSTING Company run by greed.

Regards  
Michael Holgate

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