

From: [REDACTED]
To: [Tollroads](#)
Subject: Parliamentary Inquiry into toll companies in Queensland
Date: Monday, 6 August 2018 7:37:29 PM
Importance: High

To the members of the Committee,

I wish to advise the committee that as a customer of originally Go Via and now Linkt that to be advised I will be charged a credit card fee as at 1/7/18 is a disgrace as this is just sheer profiteering. The use of credit cards to automatically top up toll accounts is an excellent facility to prevent unnecessary cost from insufficient balances.

The company that runs Linkt is making an excellent profit from long suffering motorist and to change the arrangement of no surcharge for using a credit cards to incurring surcharge is a total disgrace and against Australian Consumer Law.

Please take this matter as an indication of price gouging and profiteering. This new surcharge arrangement should be stopped by the Queensland Government by regulation and or legislation.

Kind regards

Philip Lynagh

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