

**From:** [REDACTED]  
**To:** [Tollroads](#)  
**Subject:** Toll Roads Submission  
**Date:** Monday, 6 August 2018 9:54:39 AM

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Simple Question

Why do I get so many charges for non-beeping of my tag (on multiple vehicles) when the tag is attached to the windscreen and the tag is supplied by Linkt. Surely the provider has a responsibility to provide tags that work rather than the user having to pay user charges for tags supplied by the provider that don't work

Either it is an equipment malfunction or it is a specific strategy by the toll road to make extra money

As a monopoly provider, make the service provider pay for non-beeping and see how long it takes to solve the problem

[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]  
[REDACTED] [REDACTED]

Regards  
Phil Williams