

**From:** [REDACTED]  
**To:** [Tollroads](#)  
**Subject:** Toll inquiry submission  
**Date:** Monday, 6 August 2018 7:43:22 AM

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- [REDACTED]
- [REDACTED]
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i'm concerned with the price and the bill/accounts handling of tolling companies. my family has experienced some extreme situations including threatens of court appearances due to the mishandling of account systems between the airport tunnel and the standard tunnel system. We did not know of the ombudsman for towing and had to deal with it ourselves. entire process was disgusting.

**Stuart George**

[REDACTED]

[REDACTED]

[REDACTED]