

From: [REDACTED]
To: [Tollroads](#)
Subject: toll improvements
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I understand that toll fees are a part of life these days as the cost of constructing a road is so high is it not practical to expect governments to cover the complete cost.

The ways of charging toll fees however seems to be unfair to some motorists. There needs to be a discount system that applies to heavy road users.

That basically means there could be a monthly cap that when a motorist reaches that level there is no more to pay for that month. I would suggest

The cap could apply to say 3 weeks worth of travel per month. I am sure the computers could handle such an arrangement.

This is to benefit people like truck drivers, tradies and those who commute every day. As for me I use the gateway typically one day a week and other tolls 3-4 times a month so I would not benefit if capped fees were introduced.

Regards

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