

**From:** [REDACTED]  
**To:** [Tollroads](#)  
**Subject:** Submission  
**Date:** Sunday, 5 August 2018 9:32:22 PM

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Dear Sir/Madam, my issue is the toll reader/sensor/transponder is the property of the toll operator but if it fails the user is penalised with extra charges when the journey is not recorded.

This is grossly unfair.

Regards

Denis Cush  
[REDACTED]