

From: [REDACTED]
To: [Tollroads](#)
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I think many queenslanders share my erroneous opinion of toll roads, in that all tolls collected are used to pay off the construction of these roads or bridges and that toll will be ended once the debt has been paid off.

It has become painfully obvious that these tolls are money making opportunities to companies with political connections or whom ever has made significant political donations. Private companies are given the contract to operate these tolls indefinitely creating money making opportunities to a select few. This to me seems more like legalised corruption than building an honest roadway system that helps queensland companies and individuals be more productive by cutting down travel times and getting to their destination quicker. These companies are given extraordinary power it seems to do what they like. Increasing penalty toll rates for late payments, mounting incredible debts in some cases for a single unpaid toll usage, usage of SPER to mandate repayments of debts. Toll companies seem more militant than being a commercial entity that provides good customer service.

The amazingly high price of tolls is another thorn in my eye. I avoid travelling on toll roads like the plague because of the high costs involved.