

**From:** [REDACTED]  
**To:** [Tollroads](#)  
**Subject:** My submission.  
**Date:** Sunday, 5 August 2018 6:26:13 PM

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Dear Sir/Madam,

I have a number of issues with toll roads in Queensland.

Firstly . . The Gateway Bridge was paid for in its first two years of operation and funding for the second bridge Had been raised via the tolls before it was even built.

Secondly . . Every toll is far too high, making a trip from Logan City to Caboolture, which I had to often make when living in Jimboomba, a rather expensive one. The only reason I use the toll roads is their convenience . . which brings me to my third issue.

Thirdly . . Every service provider with which I deal gives me a fee break if the service it sub-standard. I believe the Motorway tolls should also be heavily discounted and here's why . . A while back I had to go from Jimboomba to Caboolture for an appointment. Now, we all expect the usual delays at Nudgee where the roadworks start, but this day . . and for over a week afterwards . . it took me an hour and a half to drive from Nudgee to Bald Hills. They had the road down to one lane, and even that was stopped for work to happen and the resultant traffic jam too so long to clear that I saw people getting out of their cars to urinate on the guardrail, they had been stuck there with no forward motion for that long! The whole point of having a toll road is for convenience and ease of use and to save time. When that objective is not achieved, I think the motorway company should refund motorists the cost of that trip because the whole mismanagement of the roadworks has meant it's taking years just to build an extra lane each side. The Japanese would have that done in six months, tops! I can't think of any other issues right now, but I think these three need to be attended to sooner rather than later.

Yours sincerely  
Jim McAllister,

[REDACTED]