

From: [REDACTED]
To: [Tollroads](#)
Subject: Submission to Inquiry into the operations of Toll Roads in Queensland
Date: Sunday, 15 July 2018 8:19:06 PM

Committee Secretary
Transport and Public Works Committee
Parliament House
George Street
Brisbane Qld 4000

In 2016, I sold a vehicle that the new owner accrued up to around \$45 in tolls over a few day period before I had the opportunity to remove the vehicle from my toll account. Despite providing the toll company (I believe Flow Toll at the time) with a copy of the transfer papers and a statutory declaration they refused to refund the tolls back to my account and would not chase up the new owner despite having all the details. I was in effect told it was too bad that I had failed to remove the vehicle from my account.

I believe this was totally unfair as they have the ability to chase up vehicles that have no toll account and they should have refund my account.

Thank you for the opportunity to make this submission.

Regards,
Peter Djelovic

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