

**From:** [REDACTED]  
**To:** [Tollroads](#)  
**Subject:** Linkt  
**Date:** Friday, 29 June 2018 10:15:30 PM

---

I have a few issues with the company.

I didn't have an account and had to wait roughly 2 weeks to get an invoice and was charged the toll amount plus fees for not paying on time. I also had to sign up and put \$20 straight into my account.

As a single mother who uses the toll road a few times a year this is ridiculous.

The automatic top up system is unfairly priced at \$25 If the account goes under \$20.

Please make some reasonable prices for average consumers.

Frances Bennetts  
[REDACTED]