

**From:** [REDACTED]  
**To:** [Tollroads](#)  
**Subject:** Submission.  
**Date:** Wednesday, 4 July 2018 4:30:41 PM

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To the committee secretary,

Dear Sir,

I was fined by the previous toll road operator on five or six occasions, amounting to over \$80. The first time was when owing to pressure of work it slipped my mind to pay the toll within 48 hours.

I received no bill and no reminder of an amount due.

To avoid a repetition, I subsequently set up an account with them and added money to it.

But I purchased a new car and neglected to inform them of the change. So they sent out four fines, one after another ostensibly on the basis that they had to check the registration details.

But having checked once they would have had the owner's name and the funds in my account to pay the toll, so the subsequent fines were fraudulent.

I decided then not to use the tunnels and toll roads again and I have not done so.

I propose that toll operators be required to send out bills or reminders before being permitted to issue fines.

I also propose that toll operators not be allowed to charge for accessing registration details or to issue fines for what is simply a cost of their doing business.

Yours faithfully,

Dr Michael Gregory

[REDACTED]  
[REDACTED]  
[REDACTED]

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