Inquiry into the operations of Toll Roads in Queensland

 From:
 Tollroads

 To:
 Tollroads

 Subject:
 Toll fees issue

 Date:
 Wednesday, 27 June 2018 8:01:26 PM

Dear Committee Secretary,

During the years 2013-2014 my vehicle was used for my wife's work. The vehicle was purchased on the condition of it being able to be claimed for tax for work related purposes. My wife's business manager told her that he would pay for any toll fees that the car drives through or over. Unfortunately, this never happened. Upon receiving copious amounts of letters upon letters demanding payment plus additional administration fees which amassed to \$50 per letter I then quickly accumulated a LOT debt payments. During this time receiving these letters and witnessing the ongoing fees, including administration fees it put a lot of pressure on my relationship with my wife. I continued to ask my wife whether the fees/fines had been paid,she said that she was asking her boss. My wive's boss never paid the ongoing fees, letters and additional costs. SPER, a debt collection agency then acted on behalf of the company to recover the total costs.

This came to the amount of \$3500 in which I had to pay as I was the primary owner of the vehicle. I recently contacted goVia/Linkt to get them to look into this concern however they still haven't returned my calls. I think it is unjust that I had to pay for ongoing fees, administration fees etc even when I was not the person driving the vehicle. I also think that my wife's boss at the time was dishonest.

Can you please help my situation by getting in contact with me. Please use the details below.

Regards,

Mike Rowell

