

**From:** [REDACTED]  
**To:** [Tollroads](#)  
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The companies who gain revenue from toll roads in Queensland are only interested in profit. They have no genuine concern for reducing congestion on roads. If they did so they would charge a reasonable fee. A good example of this is the Clem 7 Tunnel. When it first opened they charged a moderate fee and motorists responded in numbers. After the introductory period the full fee applied and the number of motorists using same dropped dramatically.

The general population, particularly those having long commutes to their workplace, would benefit from tolls being cut and would respond accordingly. People on lower incomes and pensioners are also disadvantaged by these fees, some needing to limit their travel only to cover necessities and having to forgo many recreational and social activities because of the expense.

In some instances the companies' concerned have made errors with their account keeping and people have had a most difficult (and sometimes lengthy) time having the error corrected and being reimbursed. I have seen a number of people in this situation.

I do not believe the companies concerned realise how much income they have lost because of their greed.

Thank you for the opportunity to put forward our views.

Yvonne Marshall  
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