

[REDACTED]

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**From:** [REDACTED]  
**Sent:** Friday, 22 June 2018 6:53 PM  
**To:** Tollroads  
**Subject:** Toll Tag not reading through minreal glass

Committee Secretary  
Transport and Public Works Committee  
Parliament House  
George Street  
Brisbane Qld 4000

John Ivory  
[REDACTED]

Sir,

1. That I used my mechanics loan European car with Mineral Glass one day as my car was being serviced. I found out that he could not use a transponder in the car as will not work with mineral glass windscreen and i had to pay a video matching fee plus toll for using a car.

In situation like that the fee should be wived as toll company cannot provide a proper tag for using cars on toll roads.

2. Like too point out too you that now I avoid using tolls on daily basis as my new boss does pay for trip too work to build better roads. As paying \$140 a month travel across Gate bridge while on that job site. Besides some days it is faster too travel through city than stuck on other side of bridge in traffic anyway.

3. Who ever designed the Springfield changeover to the Logan motor way was very short sited. Two lanes going into one lane east bound is ridiculous. Traffic is back backed for kilometer i am glad I do not live out there.

4. On positive note when ever i had problem with my tag being not windscreen due too broken glass or it has not been used for years then day I had use it and it was faulty the tolling company waived the video matching fee when I rang after checked my account as it did not beep not "like when using a car with a Mineral glass where tag will not work."

Thank you

John Ivory

[REDACTED]

[REDACTED]