

Paul Buchanan

19 September 2012

In the month of June this year I was advised to contact QBSA in regards to my case of NON PAYMENT from [REDACTED], they advised me to submit all evidential documentation to assist them in recovering monies owed. Which was and still is \$550,000.00. I have had no reply from them in the form of a telephone call or emails to date.

The stench of incompetency and underhanded gifting in order to keep their mouth shut, is rife this is substantiated by 2 telephone calls from [REDACTED] and [REDACTED] from BSA making excuses and dilly dallying with the information and trying to get me to divert from the issue.

The issues which need to be addressed in my opinion of dealing with this particular body (BSA) apart from many others are as follows:

- The representative should be of independent view have no vested interest in only those registered with QBSA because not everyone is a builder and can be registered????
- Not out to make a (Big) Dollar, apart from their wages.
- Follow up with clients in question and assist the Subbies who actually complete the work for the Contractor who doesn't pay and for the work done but labels the work done as theirs' SHAME ON THEM, AND SHAME ON QBSA!!!!
- Know how to read and analyze information provided, along with information given during meetings. Should be competent at their job.
- The impression I got when dealing with QBSA is the lack of common sense which Ian Jennings and [REDACTED] seem to not have, along with their staff blatantly telling lies on the fone.
- I was robbed of my case and works completed by [REDACTED] AND QBSA, I was robbed by a company whom is registered with QBSA gets away with their actions they are allowed to rob other companies and that goes undetected but when smaller businesses rob or get robbed they get noticed and acted upon.
- QBSA should have individuals who have been robbed, run it as they know how the individual feels after been violated.
- The Subcontractor/person owed money should have the power to cease the license of the Contractor until they pay monies owed and the business of paying "something" other than all monies owed should be legislated to be unacceptable in the case of works completed.
- Make Changes to the so called laws for the people who actually do the work and make the contractors look good and progress with flying colors'. MAKE A CHANGE FOR US THE SUB-CONTRACTORS.

I look forward to hearing from you.

Yours Sincerely

A handwritten signature in black ink, appearing to be 'Paul Buchanan', with a stylized, sweeping flourish extending to the right.

Paul Buchanan