10<sup>th</sup> April, 2017.

TO WHOM IT MAY CONCERN.

With the introduction of personalised transport in Queensland, we have been put in a very bad position financially. We have now lost our capital and our income. As a result we have been forced to now receive part pension as opposed to being self funded

We worked in the cab industry for over 40 years, many long hours, and have paid all costs put on us by the government, and were assured by the government to be safe, as they sold all the licences to us around the going price at the time, and now want to destroy us, and give us nothing.

How much have they received from this industry from the sale of licences and stamp duty on every transfer at 3%.

If they are going to let this personalised transport continue, they have to enforce as many rules on them as we have, for the well being of everyone, and the safety of the public.

Please find attached a list of requirements put together by the Queensland Taxi Council, which we all agree with.

John and Fleur Gibb.



## List of Requirements

- 1. Establish an independent Personalised Transport Commission with legislative amendment, policing/enforcement, regulatory and policy development capacity.
- 2. Bailment Agreements must be retained, with the minimum work conditions and standards for all personalised transport drivers enshrined in legislation.
- 3. Security Camera requirements must establish a minimum standard, be consistent and uniform across all personalised transport providers to ensure the safety of all drivers and passengers (regardless of the service chosen) and to meet Queensland Police requirements.
- 4. Commercial-grade, anti-tamper GPS units must be fixed to all personalised transport vehicles and be remotely accessible to authorised parties.
- 5. All personalised transport vehicles to have emergency systems in place to support driver safety.
- 6. The Bill and Regulation must be fully consistent with all other relevant legislation including, but not limited to, disability discrimination and work, health and safety.
- 7. All personalised transport vehicles be required to have dedicated number plates (akin to "T" plates), rather than easily removable stickers. Plates to be provided only when evidence of appropriate CTP, public liability and certificate of inspection are provided.
- 8. Immediately define, and establish appropriate and equitable premiums for, the class/classes of Compulsory Third Party insurance for all personalised transport providers to address continued uncertainty.
- 9. All personalised transport providers must hold public liability insurance to prevent the State Government becoming the default insurer and to minimise potential risks to the community.
- 10. In the absence of vehicle age restrictions, establish clear vehicle quality and usage rate standards and hold operators accountable.
- 11. Increase licence fees for Booked Hire Service Drivers and Authorised Entities to help fund expected increases in regulatory and enforcement costs for Government and to better reflect the level of "trust" being placed on licence holders.
- 12. All drivers must have an ABN and be registered for GST before receiving a Drivers Authorisation.
- 13. The Government must establish a process for managing the risks of multiple affiliations by drivers in terms of both "chain of responsibility" and fatigue management. This includes drivers operating across both personalised transport and other transport (i.e. truck, bus) sectors.
- 14. Fully integrate taxis into the GoCard public transport network in the short-term.
- 15. Clearly define what constitutes a "hail" and "touting".
- 16. Expressly prohibit the establishment and operation of Booked Hire Service pick up/and drop off zones, on public and private land, which represent pseudo taxi ranks.
- 17. Establish and maintain a register of drivers that have been disaffiliated or removed from platforms to prevent drivers from simply shifting to a new platform.
- 18. Establish clear and enforceable requirements for Government access to all data related to the delivery of personalised transport services in Queensland.
- 19. Expressly identify Police Check requirements in the Bill for all personalised transport drivers as part of Driver Authorization approval.
- 20. Maintain the capacity of the Minister to enter into Service Contracts at their discretion to ensure the Government has the capacity to respond quickly, and at the lowest cost, to changing or unique circumstances without the need for regulatory or legislative changes.