

From: [REDACTED]
To: [Public Works and Utilities Committee](#)
Subject: Transport and Other Legislation (Personalised Transport Reform) Amendment Bill 2017
Date: Monday, 10 April 2017 10:15:23 AM

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To whom it may concern,

I use Uber because it is a reliable and affordable form of transportation. It ensures there is a car available within minutes of where I live, regardless of the time of day. The standards of service are impeccable. This includes the on-trip service, as well as the customer service channel for issues that arise. It complements my regular use of public transport very well.

The Uber platform is fantastic for several reasons. This, I feel, applies to every public citizen, regardless of race, gender, or age:

1. It is safe. All Drivers go through medical checks, criminal history and driver history checks.
2. It has a ratings system that means Riders and Drivers that abuse the intended purpose of the platform and create a poor experience are removed from the platform.
3. Users can track the location of their trip and the Driver when en-route to the pickup address.
4. It has functionality built in to share the trip status with friends and family.
5. Payment is easy and seamless via credit card.

If Uber was not a transportation option in QLD, it would impact thousands of Riders like myself. It would mean there would be no reliable form of transport outside public options, because Uber users would boycott taxis due to their expensive service and poor standards. This would leave many people stranded. Members of the public would begin to lose faith in the sitting government, as reliable transport is a basic requirement in a first world country.

Imposing extra fees on Drivers would diminish the concept behind the Uber Drivers initiative, which is a cheap, flexible method of employment. The extra fees would discourage a massive amount of Drivers from coming on board, which would begin to break down the entire system. This would affect hundreds of thousands of Riders in Queensland, and exclude thousands of potential Drivers from an opportunity for flexible employment. How would Uni students afford to pay these fees? How would part-time workers that have rent and bills to cover afford these fees?

If the government has the general public's interest at heart, then listen to the massive impact these sorts of bills will have on consumers. I, along with many of the Queensland public will not be voting for a government that stands for passing these sorts of bills.

Regards,
Seb Timberlake