

From: [REDACTED]
To: [Public Works and Utilities Committee](#)
Cc: ["john.taylor"](#)
Subject: Personalised Transport Reform
Date: Sunday, 9 April 2017 8:31:35 PM
Attachments: [REDACTED]

To whom it concerns,

The affect of the new Personalised Transport Reform on my wife and I has been immense.

Our Taxi Service Licence was going to be our Superannuation when we sold it, but with the changes that have been introduced, it is now impossible to sell.

Our Licence has been for sale for over 2 years.

We will now have to rely on the Federal Government to provide a pension in our retirement.

The Queensland Government talks about creating a level playing field but for that to occur, the Government should buy back the Taxi Service Licences for what they were worth before these disruptive rideshare Taxis were allowed to operate at negligible cost to anyone who wants to be a Taxi.

We have always tried to do the right thing in life but I have never seen such an instance where the people, who were doing the right thing, abiding by the laws and rules required, were punished for doing so.

The Queensland Government should be ashamed of what they have done as they do not care about the people who have worked hard all their lives, only to have their lives and livelihood destroyed by the decisions of Government.

We would be arrested if we had stolen the amount of money the Government has effectively done.

That said, if these rideshare Taxis are allowed to operate, there should be some significant cost to them to enable them to do so.

There should also be increased safety standards applied to them.

I, therefore recommend the adoption of the List of Requirements submitted by the Taxi Council Queensland, which I have attached to this email.

Sincerely

John and Dorelle Taylor
[REDACTED]

List of Requirements

1. Establish an independent Personalised Transport Commission with legislative amendment, policing/enforcement, regulatory and policy development capacity.
2. Bailment Agreements must be retained, with the minimum work conditions and standards for all personalised transport drivers enshrined in legislation.
3. Security Camera requirements must establish a minimum standard, be consistent and uniform across all personalised transport providers to ensure the safety of all drivers and passengers (regardless of the service chosen) and to meet Queensland Police requirements.
4. Commercial-grade, anti-tamper GPS units must be fixed to all personalised transport vehicles and be remotely accessible to authorised parties.
5. All personalised transport vehicles to have emergency systems in place to support driver safety.
6. The Bill and Regulation must be fully consistent with all other relevant legislation including, but not limited to, disability discrimination and work, health and safety.
7. All personalised transport vehicles be required to have dedicated number plates (akin to “T” plates), rather than easily removable stickers. Plates to be provided only when evidence of appropriate CTP, public liability and certificate of inspection are provided.
8. Immediately define, and establish appropriate and equitable premiums for, the class/classes of Compulsory Third Party insurance for all personalised transport providers to address continued uncertainty.
9. All personalised transport providers must hold public liability insurance to prevent the State Government becoming the default insurer and to minimise potential risks to the community.
10. In the absence of vehicle age restrictions, establish clear vehicle quality and usage rate standards and hold operators accountable.
11. Increase licence fees for Booked Hire Service Drivers and Authorised Entities to help fund expected increases in regulatory and enforcement costs for Government and to better reflect the level of “trust” being placed on licence holders.
12. All drivers must have an ABN and be registered for GST before receiving a Drivers Authorisation.
13. The Government must establish a process for managing the risks of multiple affiliations by drivers in terms of both “chain of responsibility” and fatigue management. This includes drivers operating across both personalised transport and other transport (i.e. truck, bus) sectors.
14. Fully integrate taxis into the GoCard public transport network in the short-term.
15. Clearly define what constitutes a “hail” and “touting”.
16. Expressly prohibit the establishment and operation of Booked Hire Service pick up/and drop off zones, on public and private land, which represent pseudo taxi ranks.
17. Establish and maintain a register of drivers that have been disaffiliated or removed from platforms to prevent drivers from simply shifting to a new platform.
18. Establish clear and enforceable requirements for Government access to all data related to the delivery of personalised transport services in Queensland.
19. Expressly identify Police Check requirements in the Bill for all personalised transport drivers as part of Driver Authorization approval.
20. Maintain the capacity of the Minister to enter into Service Contracts at their discretion to ensure the Government has the capacity to respond quickly, and at the lowest cost, to changing or unique circumstances without the need for regulatory or legislative changes.