

From: [REDACTED]
To: [Public Works and Utilities Committee](#)
Subject: Transport and Other Legislation (Personalised Transport Reform) Amendment Bill 2017 submission
Date: Thursday, 6 April 2017 8:09:24 PM

To whom it may concern,

I am writing about the *Transport and Other Legislation (Personalised Transport Reform) Amendment Bill 2017* as a Rider on the Uber Platform. I personally believe that the changes to do with the cost imposed on drivers are uncalled for and will have a negative affect on myself and many other people I know. As a student myself I enjoy using Uber as it is affordable and reliable. I am able to go anywhere I want in no time at all. Very helpful on my way to University when the bus doesn't come. Something that seems to be happening a lot lately.

Additionally, the safety I gain from the Uber platform is profound. Through the app I am able to see the driver details and vehicle details and know that every driver is accountable for their own actions (through the rating and feedback system). I am able to EASILY make a complaint if something was to go wrong and overall I have found the experience to be a lot more positive. The taxi's I have taken before Uber are always quite rude as they know they can get away with it.

Another feature that not too many people are aware about is the process of sharing your exact location with friends and family while in the Uber. My mother being from a country town and at the beginning cautious about this whole "Uber thing" would make me share my location with her when in an Uber by myself. There were many times coming home from prac late at night that both my very cautious mother and I would decide an Uber was the safest option. I am able to order to the safety of the hospital door and get it to drop me off at my house door. Many Uber drivers waiting until I get inside at some points more concerned about my safety than ever required.

As I understand it, the current bill is proposing to increase driver start up costs, including the new Ride Sharing Licence which drivers will have to purchase for around \$250 per year. While it is important to ensure the appropriate people are becoming drivers. However these new costs will ensure a lot of people, great people won't be able to afford to drive on the platform. I have had so many drivers who enjoy driving part time, as a way to make some spare money in their spare time. One newly retired fella was driving to save up for a trip on the Great Ocean Road and told me he loves the social aspect of driving as his wife had recently passed. Him like a lot of my student friends will not be able to afford to do it with these new costs suggested.

Lastly, I would just like to state that I spend an increasing amount of time in the Wide bay area where Uber is not yet active and know many people hoping for the service to come to the area. However, this has also shown me how much I do rely on Uber when here in Brisbane. Its an amazing idea and I always leave an Uber feeling very happy and community minded. Besides I am usually picked up by people from around my area.

When considering this bill I urge you to think about people like me and my friends who rely on the safety, affordability and convenience of Uber. I would be very disheartened if I was to hear that these extra costs on drivers come into play.

Thanks for your time,
Hannah Maughan

