

From: [REDACTED]
Sent: Monday, 3 April 2017 12:29 PM
To: Public Works and Utilities Committee
Subject: Uber driver proposed legislative changes

Good morning

I am writing a submission in regards to the proposed legislative changes for Uber Queensland drivers under the Transport and other Legislation Personalised Transport reform Amendment Bill 2017.

My name is Tanya Glade and i recently started driving for Uber the day after the launch at the Cairns Esplanade lagoon.

I have been driving part time now for a few weeks and have received feedback from Uber stating that i am among the top 5% of partners in the past week in terms of customer satisfaction and ratings.

I possess many skills as a former tour guide/driver, and it is a great pleasure to show case Cairns to the tourists and express respect and interest in all of the people who have requested transportation from an Uber service in my vehicle.

I take my responsibilities in my role as an Uber driver very seriously and i am finding these proposed legislative changes to be extremely restrictive in terms of it's impact on individuals who are attempting to earn a living in the same right as everyone else has.

My personal situation is one where i have been unemployed for some time and i have been unable to find secure work despite my efforts to find work in Cairns with this region particularly being one of the highest rates of unemployment in the country. It would be in the best interest for the government to support individuals such as myself in working for Uber as it is a great opportunity for people such as myself in the reciprocal benefit to the paying public and tourism industry who have all praised the presence of Uber in Cairns since its inception.

The earning rate is not much at all as there are associated costs involving telecommunications, petrol and servicing, maintenance and general running costs.

The proposed cost of \$240 annually with additional insurance fees and drivers authorization costs are a lot of extra expense for me as i have been living below the poverty line finding it difficult to make ends meet. It is also concerning to see that a proposed restriction of ride sharing vehicles from driving in particular areas of the state can be designed to cut out Uber drivers from major operational areas which is completely unfair and discriminating as drivers who have met all of the legislative requirements are forced out of the market. (And i reiterate that there is a huge demand in Cairns for Uber with not enough drivers currently to meet the needs of people requesting rides)

I cannot stress enough the importance of the presence of Uber drivers in Cairns and the negative impact these proposed legislative changes will have on the economy of Cairns and the broader state of Queensland.

Yours Truly
Tanya Glade
[REDACTED]