

10 April 2017

**Submission on the Transport and Other Legislation (Personalised Transport Reform)  
Amendment Bill 2017.**

To whom it may concern.

The QUT Guild is the body at Queensland University of Technology responsible for standing up for the student body as a whole. Students on average are some of the lowest earners in society and it is for this reason that it's important that Uber is able to continue as a cheaper and more reliable service, especially when compared to the overpriced alternative that is provided by the Taxi industry.

Uber provides an incredibly high standard of service and is an incredibly reliable transport option that is available at any time regardless of race, gender, location and many other factors which can be barriers to safe reliable transport in other services. Furthermore, Uber compliments the public transport system, which doesn't always reach all areas or run at all times and ensures that students are able to get home affordably after a late night instead of potentially risking other dangerous methods of getting home such as drink driving.

The QUT Guild recognises the safety that Uber provides for passengers and drivers with rating systems that filter out unsafe users. Additionally, Uber uses a GPS tracking system to ensure that passengers are always on the map and are able to share their status with friends and family so that their exact whereabouts are always known. This feature is also accompanied by the driver and vehicle details which are automatically provided before the passenger gets into the Uber and afterwards in the electronic receipt that's provided. The cashless system utilised by Uber also ensures that neither passenger or driver are at risk of being robbed and that correct payment is made. In the event that there is an issue the Uber app offers 24/7 customer support.

Uber is a service that the QUT Guild supports and would recommend to students as a whole. If Uber was not a transport option, it would have a significant impact on students and we have little doubt that the safety of students could be compromised as a result. Uber offers an affordable service to a demographic that has been said to have two thirds living below the poverty line and further regulation could have devastating effects on some of the lowest paid in society. In an ever changing world Uber offers a safe, accessible, reliable and affordable service that should be encouraged instead of hindered.

  
**CHARLIE HARRIS**  
President  
