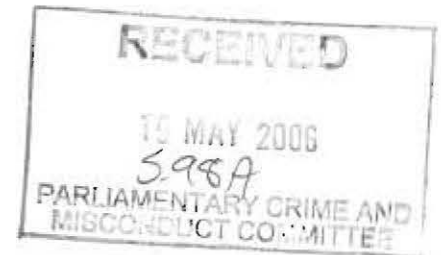




Office of the Director-General
Contact Officer Anthony Butler
Telephone (07) 3237 9821
Email Anthony.Butler@dtftwid.qld.gov.au
Our File Ref TSR/00580

Department of
Tourism, Fair Trading and
Wine Industry Development

Mr Geoff Wilson MP
Member for Ferny Grove
Chairman Parliamentary Crime and Misconduct Committee
Parliament House
George Street
BRISBANE QLD 4000



Dear Mr Wilson

I refer to your letter of 7 March 2006 inviting submissions in relation to the Parliamentary Crime and Misconduct Committee's three year review of the Crime and Misconduct Commission (CMC).

My department's CMC Liaison Officer has established an effective relationship with the CMC, ensuring that complaints of suspected official misconduct referred to my agency have been appropriately dealt with in accordance with CMC protocols. I have recently been informed by the CMC of a new process for complaint referrals which should allow my agency to deal with complaint matters in a more expedient and timely manner. The CMC have provided a high standard of support to this agency by way of its educative publications, expert advice and counsel.

The following matter is considered an opportunity to further improve the quality of services provided by the CMC. Presently there are no whole of government authoritative standards or pronouncements regarding whistleblower support protocols. The development of such a document would provide a uniform source of information for all agencies to deal with matters concerning the whistleblower and the department's role and responsibilities in supporting and managing whistleblowers.

In accordance with section 34 of the *Crime and Misconduct Act 2001*, the CMC has a lead role in building the capacity of agencies to deal with cases of misconduct effectively and appropriately. The CMC is considered the appropriate agency to be responsible for:

- developing a whole of government standard which provides practical guidance on whistleblower support protocols; and
- providing agencies with appropriate counsel and advice on individual whistleblower cases.

Thank you for the opportunity to provide this submission. If you have any queries, please contact Mr Anthony Butler, Departmental CMC Liaison officer on 3237 9821.

Yours sincerely

[Original Signed]

Helen Ringrose
Director-General
81 5106