

## **Review of the Crime and Corruption Commission's activities**

**Submission No:** 29  
**Submitted by:** Queensland Corrective Services  
**Publication:**  
**Attachments:**  
**Submitter Comments:**



DELIVERING  
FOR QUEENSLAND



Office of the  
**Commissioner**  
Queensland Corrective Services

Ref: QCS-02961-2025

22 OCT 2025

Committee Secretary  
Parliamentary Crime and Corruption Committee  
Parliament House  
pccc@parliament.qld.gov.au

Dear Committee Secretary

I refer to your email of 16 June 2025 inviting Queensland Corrective Services (QCS) to provide a submission regarding the five-year review of the Crime and Corruption Commission's (CCC) activities. I thank you for the opportunity to provide input to the Committee.

The CCC plays a significant and independent role in upholding integrity and accountability within Queensland's public administration. Its impartial oversight ensures that corruption risks are addressed without favour or influence, maintaining public confidence in the corrective services system. QCS values the positive working relationship it shares with the CCC, which operates across multiple levels to strengthen operational standards and ethical conduct.

It is understood the review plans to examine CCCs performance over the past five years with a focus on the CCCs responsibilities, functions and powers. We look forward to hearing what will be achieved through this process.

I take this opportunity to provide the following submission on the CCC areas, which are most relevant to QCS.

### **Corruption function**

The *Crime and Corruption Act 2001* (the Act) provides the Commission with corruption functions described under sections 33 and 34 of the Act. I note that the Commission has the following functions for corruption:

- a. to raise standards of integrity and conduct in units of public administration
- b. to ensure a complaint about, or information or matter involving, corruption is dealt with in an appropriate way, having regard to the principles set out in [section 34](#)

**SENSITIVE**

QCS Headquarters  
L21 Northbank Plaza  
69 Ann Street Brisbane  
Queensland 4001 Australia  
**Telephone +61 7 3565 7675**  
ABN 61993 700 400

- c. investigating and otherwise dealing with conduct liable to allow, encourage or cause corrupt conduct; and conduct connected with corrupt conduct and
- d. investigating whether corrupt conduct or conduct mentioned in above may have happened, may be happening or may happen.

The CCC has provided QCS with independent considerations and this has enabled QCS to enhance our fraud and corruption controls. The CCC has:

- a. informed QCS Strategic Internal Audit Plan for the 2021-2023 financial years and
- b. amended their referral method to QCS for managing complaints.

I note that the Committee has requested comment in relation to the CCCs handling of, and reporting on, complaints of corruption, including analysis of any resource issues that may impact assessment and outcome timeframes. The Commission has the primary responsibility of achieving the Act's purpose. The Act's purpose is to continuously improve the integrity of, and to reduce the incidence of corruption in, the public sector.

I understand that there were 270,883.71 full-time equivalent positions held in the Queensland public sector as at March 2025. Nine out of 10 roles are frontline or frontline support. QCS employs 7000 dedicated people to protect our communities across Queensland and who strive to uphold the values of QCS.

On 12 June 2025, the CCC advised QCS of the implementation of a new process for managing section 36 complaints (matters made to the CCC from members of the public which relate to QCS). The change was implemented to reduce the timeframes of the receipt of the complaint and when the CCC notifies QCS.

Since the new process was implemented, QCS has observed timelier referrals being made by the CCC, which previously were several months delayed from when the CCC was originally notified of the matter. QCS has adapted to this change in process by amending the intake and triage procedures when dealing with a referral from the CCC.

### **Investigative Powers and Hearings**

Overall, I have found the Commission's investigative powers and hearings processes to be acceptable.

QCS supports the exercise of investigative powers and recognises that this is an essential component of the overall framework to hold agencies accountable.

The Commission has been instrumental in enhancing the standards of integrity and conduct for QCS and has ensured that complaints referred to the CCC involving corruption are dealt with appropriately and in accordance with the public interest. This is demonstrated primarily through the CCCs Taskforce Flaxton which examined corruption risks and instances of corruption in our corrective services facilities, and I can advise all recommendations have now been implemented or closed.

I thank the Committee for the opportunity to provide this submission.

If you require further information regarding this matter, please contact Ms Lisa Miller, Acting Director, Ethical Standards Assessment Intelligence and Support, QCS on telephone [REDACTED] or via email at [REDACTED]

Yours sincerely

A black rectangular redaction box covering the signature of Paul Stewart APM.

Paul Stewart APM  
**Commissioner**