

**From:** Rod Margetts [REDACTED]  
**Sent:** Friday, 17 January 2020 11:58 AM  
**To:** Parliamentary Crime and Corruption Committee <[pccc@parliament.qld.gov.au](mailto:pccc@parliament.qld.gov.au)>  
**Subject:** RE: Correspondence from the Chair of the Parliamentary Crime and Corruption Committee

To the Committee Secretary  
Parliamentary Crime and Corruption Committee

I offer the following feedback:

From past experience, the Commission has referred significant complaints it receives to the CEO of the subject department/agency/statutory authority to investigate.

The Commission usually then plays no part in assessing the outcome of that referred investigation, nor whether the matter is investigated and closed.

Personal experience indicates that entities may not have the internal capability or capacity to investigate complaints appropriately nor in a timely manner.

Recommendations:

- A review of the criteria and assessment thresholds which determine whether the Commission investigates or refers to another entity;
- Establishing an accountability loop which requires that other entity confirm the investigation has been conducted and completed;
- Appropriate resourcing to the Commission to carry out investigations of complaints;
- Consequences against complainants who repeatedly raise, mislead or misrepresent facts for personal reasons.

Thank you,

Rod Margetts  
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*Queensland Health acknowledges the Traditional Owners of the land, and pays respect to Elders past, present and future.*