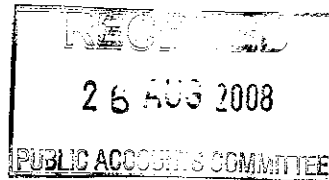


Our ref: ME/08/0703

**25 AUG 2008**

Ms Deborah Jeffrey
Research Director
Public Accounts Committee
Parliament House
Brisbane QLD 4000



Dear Ms Jeffrey

I refer to correspondence of 3 June 2008 from the Honourable Ken Hayward MP, Chair of the Public Accounts Committee, requesting feedback on the terms of reference for the inquiry into an evaluation of the effectiveness of the performance management systems (PMS) audit mandate.

The Queensland Water Commission welcomes this request for feedback as the Commission participated in a PMS audit in relation to short term water balance in 2007. Although the timing of this audit was early in the Commission's history, and as a result not all parts of the process could be completed, the Commission found the PMS auditors were flexible to work with and the process was useful for improving the effectiveness and efficiency of the Commission's processes.

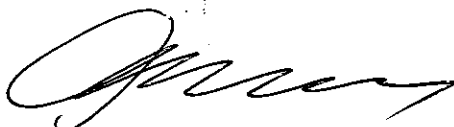
The Commission supports the Queensland Audit Office's (QAO's) PMS audit process. However, the effectiveness of the PMS audit mandate may be improved by giving the QAO audit process a greater profile within organisations.

The effectiveness of the PMS audit mandate may be enhanced by more widely communicating how the PMS audit information is to be used and who will use it. Although a QAO brochure on PMS audits was provided to the Commission, if the process and outcomes were communicated more widely, it may assist in developing a proactive organisational culture, rather than reactive responses. Furthermore, while the QAO criterion for the PMS assessment provides a framework for organisational PMS, these are not widely known.

If you require any further information regarding this matter, please do not hesitate to contact Mr Greg Oliver, Executive Director, Corporate Policy and Governance, on 3405 0360 or via email at: Greg.Oliver@qwc.qld.gov.au.

I trust this information is of assistance.

Yours sincerely



John Bradley
Chief Executive Officer