



# STANTHORPE SHIRE COUNCIL

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Your Reference

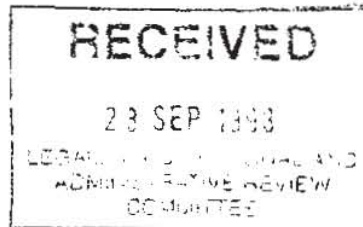
Our Reference

TPB:MC 209/28

24 September 1998

If telephoning or calling, please ask for:

T P Brennan



Spec 14/11

The Chair  
Legal Constitutional and Administrative Review Committee  
Legislative Assembly of Queensland  
Parliament House  
George Street  
BRISBANE QLD 4000

Dear Sir

I refer to your letter of 14 August 1998 enclosing an Executive Summary of the recommendations of the *Report of the Strategic Review of the Queensland Ombudsman* which was tabled in the Legislative Assembly on 6 May 1998.

The recommendations contained in the Executive Summary were referred to Council for consideration at its General Meeting held on 24 September 1998. It was noted by Council that recommendation 8 of the Executive Summary recommends that State and Local Governments should establish formal contact officers for Ombudsman complaints.

The Council wishes to express its reservation about the potential costs to individual Local Governments if this particular recommendation is adopted. The appointment and training of a formal contact officer may require Councils to devote significant resources to this activity and this may not be warranted particularly in circumstances where only a small number of complaints are received by the Ombudsman about a particular Local Government.

I apologise for the delay in responding to your request and hope that Council's views will be taken into account in your Committee's evaluation of the recommendations made in the report.

Yours faithfully

T P Brennan  
Chief Executive Officer