

QUEENSLAND POLICE SERVICE



DEPUTY COMMISSIONER EXECUTIVE DIRECTOR, OPERATIONS 100 ROMA STREET BRISBANE OLD 4000 AUSTRALIA GPO BOX 1440 BRISBANE OLD 4001 AUSTRALIA

TELEPHONE: 07 3364 4396 FACSIMILE: 07 3364 4053

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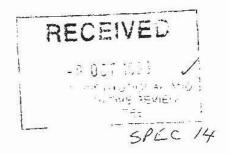
Our Ret:

Your Ref:

1 October 1998

Mr David Thannhauser
Acting Research Director
Legislative Assembly of Queensland
Parliament House
George Street
BRISBANE OLD 4000

Dear Mr Thannhauser



Re: Strategic Review of the Queensland Ombudsman

I refer to your correspondence of 25 September 1998 concerning the Queensland Police Service (QPS) submission in respect to the Strategic Review of the Queensland Ombudsman.

I have reconsidered the Service's view regarding the confidentiality of our submission and wish to advise that I have no objection to your committee referring to the QPS comments in its report.

I trust this will be of assistance to you.

Yours faithfully

W. ALDRICH

DEPUTY COMMISSIONER

EXECUTIVE DIRECTOR, OPERATIONS



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DIAMISSION NO

QUEENSLAND POLICE SERVICE

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15 September 1998

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01/10734

Your Ref-

CONFIDENTIAL

Mr Gary Fenlon MLA Chair Legal, Constitutional and Administrative Review Committee Parliament House George Street BRISBANE OLD 4000

Dear Mr Fenion

Re: Strategic Review of the Ombudsman

I acknowledge your correspondence of 13 August 1998 and am pleased to submit a Queensland Police Service (QPS) response and confidential submission with respect to the recommendations, for your information and consideration.

The QPS is cognitive of the service to the community provided by the Ombudsman's Office and respectful of the right of the Ombudsman to conduct inquiries relative to issues associated to and which may flow from some precipatory police action or public dissatisfaction.

The Inspector of Police, Staff Officer of the Deputy Commissioner, acts in the capacity of liaison officer between the QPS and the Ombudsman with a view to early intervention and/or resolution of issues, providing a suitable QPS point of referral for the staff of the Ombudsman to direct their enquiry.

With reference to the recommendations presented in the available Executive Summary, I make the following observations/submissions:

- 1. Nil comment.
- 2 Nil comment.
- 3. Agree.
- 4. Agree.
- 5. Not agree. It is the experience of members of the QPS that there are no complaints to this Service about the office. The QPS is of the view that such criticism is not evident to this Service.

- While not strictly related to any joint issue, I would submit that a
 performance indicator based on the number of files being closed
 does not reflect upon the need to conduct complex investigations or
 quality of results.
- No comment.
- No comment.
- No comment.
- 10. No comment.
- 11. Without commenting on the resourcing issues, I submit that the QPS enjoys a healthy professional interaction between agencies.
- 12. I do not make any observations with respect to the public administration appeal mechanism; however, the QPS supports the right of citizens to express their grievances and lodge appeals.

Yours faithfully

W. ALDRICH

DEPUTY COMMISSIONER

EXECUTIVE DIRECTOR, OPERATIONS