

Date: 12 July 2006
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No 6



The Research Director
Legal, Constitutional & Administrative Review Committee
Parliament House
George Street Qld 4000

Dear Sir

**REPORT ON STRATEGIC MANAGEMENT REVIEW OFFICE OF QUEENSLAND
OMBUDSMAN.**

I have taken the opportunity to consider the above report and wish to make a very brief comment on Section C7 Demand Management.

Firstly, any strategy proposed to be adopted by the Ombudsman's Office that has the primary objective of delivering improved decision-making at the agency internal review stage is supported.

Secondly, and acknowledging the role that agencies can play in minimising demand on the Office, I am of the view that special attention should be given in its Charter to the provision of sufficient resources to ensure that the Good Decision Making training course can be effectively delivered to all agencies on a regular not-for-profit basis.

The opportunity to make this submission on the report is appreciated.

Yours faithfully

Dale Dickson
CHIEF EXECUTIVE OFFICER