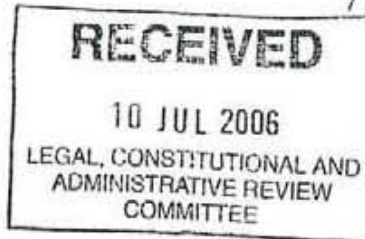


No 5

A. Hadaway,

7.7.2006.

The Research Officer,  
L.C. & A. R. Committee,  
Parliament House,  
George Street,  
BRISBANE. 4000.



Dear Madam,

Further to Dr. Clark's letter of the 9.5.2006 re my statement of the 10.4.06 I have since read an article in the "Bribie Island News" of the 7.6.06 for your perusal and clearly indicates that my problems with the performance standards of the Ombudsmans Office in not complying with its duties of "INVESTIGATING AND REVIEWING ADMINISTRATIVE ACTIONS TAKEN BY LOCAL GOVERNMENTS" has the hallmarks of not being an isolated instance but potentially of epidemic proportions viz:-

(A) "Whether a complaint is referred or not is decided by a case management Committee that meets twice a week " so verbal advice to Mr. Mahon can only be construed as a flagrant breach of their responsibilities.

(B) The woman in Redland Shire is in a situation which raises questions as against the duties of the Ombudsmans Office as stated above.

Re Report No. 53:- Why were the numbers of complaints "not accepted under their discretionary rights " not included in this report because they have distorted the the time frames percentages in table 2 or table 1 if included under these categories or the report is incomplete and so incorrect.

How can complaints "not accepted" be categorised as "received and finalised"?

When a complainant submits evidence supporting their position beyond question , unfilled promises by the Ombudsman to respond to specific questions and an officer refuses to even look at photographic evidence with the words "they do not prove that the land has not been sprayed" How can it be categorised "FINALISED BY EXPLANATION OR ASVICE FROM OUR OFFICE" as per (table 7-Report 53) ?

In situations such as these what is the next recourse available for a complainant?

I request that the contents of this letter be included in the pending Public Hearing on the 25.8.06 and regretfully I will be overseas during that period so will appreciate a copy of the relevant report in due course.

Thanking you,

Yours Sincerely

A. HADAWAY

