



## Local Government, Small Business and Customer Service Committee

**General Briefing**  
**Wednesday, 19 February 2025**  
**9:30am – 10:30am**

Parliamentary Annexe, Brisbane  
Level 3, Committee Room 2

Time	Witness
9:30am – 10:30am	<p><b>Department of Customer Services, Open Data and Small and Family Business</b></p> <ul style="list-style-type: none"><li>• Mr Chris Lamont, Director-General</li><li>• Mr Andrew Spina, Deputy Director-General, Data and Digital Government</li><li>• Mr Steven Koch, Deputy Director-General, Customer, Small and Family Business</li><li>• Mr Craig Newell, General Manager, Digital Customer (Smart Service Queensland)</li><li>• Ms Natasha McCarthy, Chief Finance Officer</li></ul>

**Public Briefing:**

This briefing will be broadcast live on [Parliament TV](#), and available for viewing afterwards from the committee's Parliament.TV Archive. A transcript of the proceedings will also be published in due course.

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