

## Inquiry into volunteering in Queensland

**Submission No:** 464  
**Submitted by:** Tracey Slean  
**Publication:** Making the submission and your name public  
**Attachments:** No attachment

### Submitter Comments:

About UsWe are a local community organisation based in the Gladstone Region, dedicated to supporting and strengthening our community. However, we face several challenges, including: Compliance issues Sustainability concerns - Expanding membership - Succession planning - Volunteer retention Volunteer-related challenges - Recruiting new volunteers - Preventing burnout among existing volunteers Governance and operational difficulties - Constitutional conflicts - Financial management - Securing fundingSupport from NFP HouseNFP House has been instrumental in helping us overcome these challenges by equipping us with essential skills and resources. Their support is invaluable because they offer: Ongoing, long-term assistance beyond short-term workshops One-on-one guidance tailored to our needs Local, accessible expertise A wide range of solutions specific to our sector Highly skilled professionals with relevant experience Immediate access to expert advice and problem-solving support A collaborative approach to addressing challenges An objective, external perspective A trusted resource for reliable advice and solutions A free service Helpful ProgramsThe following programs have been particularly beneficial to our organisation: Walk-in, phone, and email support for organisational assistance Health Checks Access to advertise to seek volunteers via their Portal on the website Constitution support Workshops for planning services, volunteer management, stakeholder surveys, Grant writing support