

## Inquiry into volunteering in Queensland

**Submission No:** 448  
**Submitted by:** Maynard Heap  
**Publication:** Making the submission and your name public  
**Attachments:** No attachment

### Submitter Comments:

I am President of the Discovery Coast Sport and Recreation Association. I volunteer alongside seven other local Agnes Water folk on our committee. We also have a handful of other volunteers who maintain the ground, shift furniture. mark fields and help according to their skill set. We are a local community organisation based in the Gladstone Region, dedicated to supporting and strengthening our community. However, we face several challenges, including: Compliance issues given our lease arrangement with the Gladstone Regional Council Sustainability concerns - Expanding membership - Succession planning - Volunteer retention Volunteer-related challenges in maintaining morale - Recruiting new volunteers - Preventing burnout among existing volunteers Governance and operational difficulties - Financial management - Securing fundingSupport from NFP HouseNFP House has been instrumental in helping us overcome these challenges by equipping us with essential skills and resources. Their support is invaluable because they offer: Ongoing, long-term assistance beyond short-term workshops One-on-one guidance tailored to our needs Local, accessible expertise A wide range of solutions specific to our sector Highly skilled professionals with relevant experience Immediate access to expert advice and problem-solving support A collaborative approach to addressing challenges An objective, external perspective A trusted resource for reliable advice and solutions A free service Helpful ProgramsThe following programs have been or are scheduled to be particularly beneficial to our organisation: Walk-in, phone, and email support for organisational assistance Health Checks on how we are going and what areas we need to improve. Workshops for planning services, volunteer management, stakeholder surveys, Grant writing supportWe have developed a vision for going forward more productively which has been enhanced by support from NFP House.