

## Births, Deaths and Marriages Registration Bill 2022

**Submission No:** 163  
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### Submitter Comments:

I am writing this letter today to urge the Queensland Government to fight and pass the Births, Deaths and Marriages Registration Bill 2022. The message is clear- everybody deserves to be recognised as who they are, including in death. To not be given the same level of dignity in life and in death as those who may be comfortable in their gender assigned at birth, is tragic to say the least. Having previously worked in the finance industry, there are exceptionally strict protocols and procedures in place to protect the privacy of consumers. This means ensuring that we have correct and up to date personal details for our clients in order to be able to safely establish and verify their identity, before disclosing any further sensitive information. As I am sure you can all appreciate, this comes down to legalities i.e their legal full name, as noted on their birth certificate. Expecting our clients to happily provide us with their deadname time and time again is abhorrent. It brings up feelings of embarrassment and humiliation when the names and genders do not match up, which then in turn causes us (the providers) to become unnecessarily suspicious that they may not be who they say they are. That kind of circumstance is highly common and essentially causes people a whole lot of grief which in turn causes them to become reluctant to contact us again.

When I say "us", I am referring to a wide array of companies/industries which all have the same identification requirements- be it Centrelink, Medicare, insurance, banks, superannuation etc. When we do not make our consumers feel comfortable, we lose them. How do you build rapport with somebody while telling them they are not who they say they are? What a ridiculous notion. On that note, imagine that you have lost your spouse. You call the insurance company that they were covered by, or perhaps their superannuation fund. What do they require? All documents pertaining to your loved one, all with their deadname and/or incorrect gender. Trauma on trauma. You would feel like you were disrespecting them, would you not? The person on the other end of the phone will remember hearing the trembling of their voice, the tears, the grief. You do not forget those conversations- I do not. Why? Because I caused it. Because I had no choice. Because they had no choice. Pass the bill. End the grief.