

Guardianship and Administrative Tribunal

Submission

As a parent / carer of a 42year old moderately intellectually handicapped daughter who with impaired capacity and is unable to be understood verbally. We had dealings with a Health Provider with regards her gaining membership. The company required a Power of Attorney for our daughter to obtain membership and when it was explained she did not have a POA and was unable to make one, we were told we would not be able to open an account and was not offered any way to solve this issue so as her parents we had no other option but to change to another health fund. This shows that the corporate sector does not recognise informal substitute decision makers under the Queensland Legislation. There needs to be a way that informal substitute decision makers ie Parents, can be recognised legally by companies to make these decision for all families with sons and daughters who have impaired capacity much simpler.

Carolyn Lyell

11th Oct 2017