



Public Service Commission

Please quote: A432745 ; TF/19/4765

24 May 2019

Mr Peter Russo MP
Chair, Legal Affairs and Community Safety Committee
Parliament House
George Street
BRISBANE QLD 4000

Dear Mr Russo

Auditor-General's Report to Parliament No. 3: 2018-19-Delivering shared corporate services in Queensland

Thank you for your letter dated 29 April 2019 regarding the Public Service Commission's progress in implementing recommendations from the Auditor-General's Report to Parliament No.3: 2018-19

- *Delivering shared corporate services in Queensland* (the Auditor-General's Report).

The Auditor-General's Report includes 11 recommendations, with Recommendation 5 specifically relating to the Public Service Commission (PSC):

We recommend that the Public Service Commission works with all government agencies to ensure they effectively collaborate to plan, support, and manage those corporate services employees affected by automation.

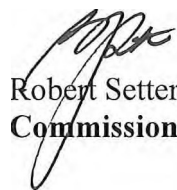
The Public Service Commission is working with the whole-of-government Strategic Workforce Council (the Council) and Heads of Corporate to support collaboration and workforce planning for business areas affected by automation. This includes undertaking research to analyze the future trends, challenges and opportunities arising from automation in the Queensland public sector. The research expands upon the sector's *10 year human capital outlook* and *3 year human capital strategic roadmap* and will support the Council's ambition to improve strategic workforce planning and build workforce capability to ensure employees affected by automation can transition to other employment opportunities within the Queensland public sector.

In addition, the PSC is scoping a pilot initiative with Queensland Shared Services and the Department of Transport and Main Roads to strengthen workforce planning capability at an occupational level.

Level 27, 1 William Street Brisbane
PO Box 15190 City East
Queensland 4002 Australia
Telephone +61 7 3003 2800
Facsimile +61 7 3224 2635
Website www.psc.qld.gov.au
ABN 73 289 606 743

I trust this update on the Public Service Commission's progress in implementing the recommendations from the Auditor-General's Report is acceptable. Should you have any further queries or require further information, please contact Megan Barry, Deputy Commissioner, Public Service Commission by telephone [REDACTED] or email [REDACTED]

Yours sincerely



Robert Setter
Commission Chief Executive