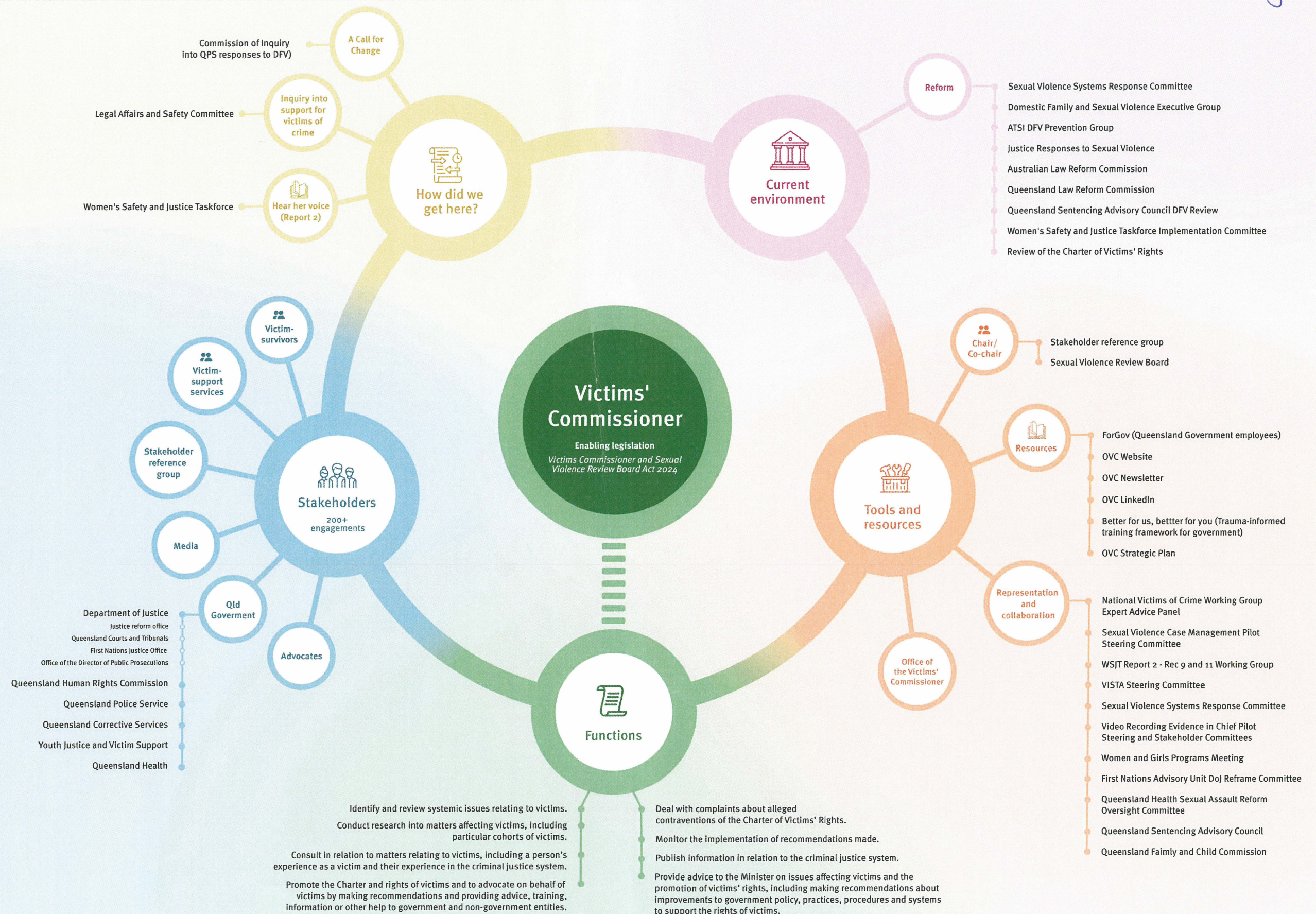


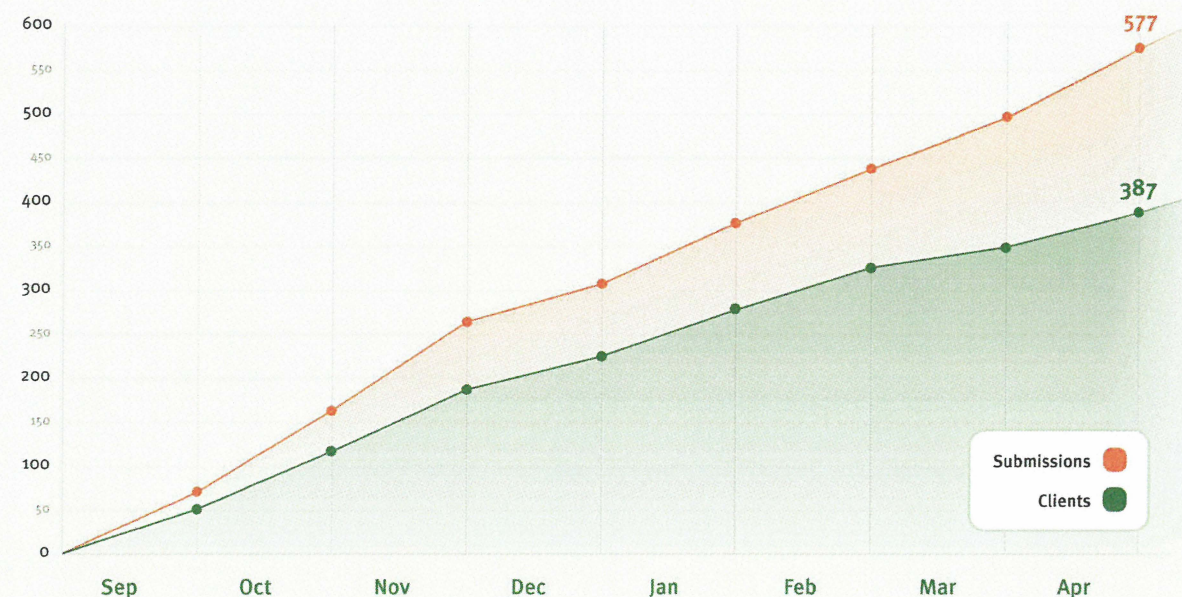
Our landscape

Tabled by Victims' Commissioner
At 10:10am Parliament House
Date 21/5/25
Signature [Signature]



Directly engaging with Queensland's victims of crime

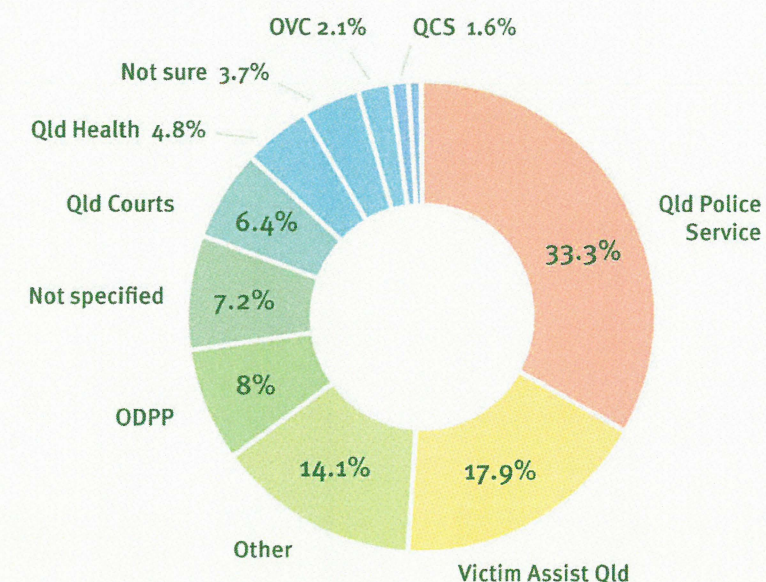
Showing number of submissions received and clients interacted with between 2 September 2024 and 30 April 2025



What we are hearing from victims



Percentage of complaints by agency*



*Respondent agency as selected by client and prior to assessment by the Office of the Victims' Commissioner (OVC).

★ Highlights and active projects



Complaints system launch
New complaints process live from **2 September 2024**.



Widespread engagement
Extensive collaboration with government, community, and sector stakeholders to promote victims' rights.



High-impact resources
Developed and distributed widely accessed, acclaimed resources supporting victims and stakeholders.



Charter Review initiated
State-wide review launched to modernise the **Charter of Victims' Rights**, aligning it with the current needs and experiences of victims.



Sexual Violence Review Board
Laying the groundwork to establish an independent board focused on systemic issues and victim advocacy.



Our strategic plan 2024–2029 released
Published a forward-looking strategy centred on **victims voices, evidence-based action**, and measurable goals.

