

From: [maureen](#)
To: [Infrastructure, Planning and Natural Resources Committee](#)
Subject: Transport Legislation (Taxi Services) Amendment Bill 2015 (to Research Director Infrastructure Planning & Nat resources Comm)
Date: Thursday, 22 October 2015 1:30:14 PM

Dear Sir/Madam

My wife and I are current Wheelchair Accessible Taxi Service Licence (WAT) owners on the Gold Coast.
We have been active members of the Queensland Taxi industry for almost 30 years and have now invested our licence into our Superfund in order to become Self Funded Retirees.

A couple of years ago I ended my Taxi Driving career and have since joined my wife in our (self-funded) retirement.
It was a difficult decision for me to stop driving, however, the physically demanding work involved in both operating and driving a WAT vehicle became too much for a man in his 70's.

As a driver and owner of a WAT licence there is a responsibility to ensure that wheelchair bound customers receive priority service. Although we receive no additional funding from the Government for operating, owning or carrying out this service, we take the task at hand very seriously as it is those members of the community who require our assistance.

We invested in the taxi industry not just because of the community work involved but we had confidence in the structure and foundation of the regulations, the fairness and scrutiny administered by the law enforcers of the state.

We are therefore disgusted and disillusioned by all the dishonesty and blatant disregard for the regulations (which were applied by a Sovereign State Government) by an overseas (monopoly) company with no compliance or accountability.

Please take a look at these Terms and Conditions of use :
(<https://www.uber.com/legal/usa/terms>)

"UBER SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES INCLUDING LOSS OF PROFITS, LOST DATA, PERSONAL INJURY, OR PROPERTY DAMAGE RELATED TO, IN CONNECTION WITH OR OTHERWISE RESULTING FROM ANY USE OF THE SERVICES, EVEN IF UBER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES"

"IN NO EVENT SHALL UBER'S TOTAL LIABILITY TO YOU IN CONNECTION WITH THE SERVICES FOR ALL DAMAGES, LOSSES AND CAUSES OF ACTION EXCEED FIVE HUNDRED U.S. DOLLARS (\$500)"

How is the above a company that has any regard for the people of this state?

Uber in their terms refer to the Transport Provider (the driver) holding liability for all actions, negligent or not. Yet that Transport Provider (driver) here in Queensland is not. Uber continue to pay for the fines issued to its drivers and it is my opinion that until a Demerit Point is attached to such Legislation, no Uber driver will suspend their services.

REGARDS

John and Maureen Detsikas

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22/10/2015



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