From: <u>Victoria Quinlan</u>

To: <u>Infrastructure, Planning and Natural Resources Committee</u>

Subject: Submission for Regulation of Taxi Industry
Date: Thursday, 22 October 2015 7:48:57 AM

To Whom It May Concern

I am an Accredited Maxi Taxi Plate Owner, my husband and I are now retired, and apart from the value of the plate being in our superannuation package, we are now discriminated against by Centrelink with our earnings because the value is still upheld by Centrelink as an asset and we have not been able to sell the plate for 2 years.

I am concerned that our asset which we purchased from the Queensland Government is now worth nothing. My main question is - Is the Queensland Government going to compensate us for our LOSS. Due to the Government not protecting the industry that is regulated by the Queensland Government.

We as Taxi Owner/operators for 30 years, have paid all Security, Accreditation and Service Licences, for this period of time. We have also been subject to regular Transport Vehicle Inspections, at a cost to us and Uber have no regular vehicle inspections.

We recently received a Transport Letter ref- E40391-PT This letter outlined to the Operator(Taxi Owner) Checking that drivers can legally work in Australia. I would like to bring your attention - who checks on the Uber Drivers.

As regulated Taxi Plate owners, we have security checks and cameras installed - where is the safety for the public in Uber!!!!

It appears to us that the Taxi Regulated Owners are being discriminated against with no such restrictions on Uber Drivers. Any person can just sign up to Uber and start driving passengers from A to B. There is no Government fees applied to Uber drivers, their cars are not inspected and may not even be in compliance with Transport Regulations.

Being a maxi Plate owner, our car is regulated to pick up the disabled and elderly, and is often used for transferring multiple passengers to venues. What is to happen to the Government committment to the disabled and elderly in wheelchairs. Are they to be forgotton.

We are also covered by 3rd Party which is more than a regular vehicle and we also carry Public Liability for the passenger. Uber drivers are not bound to carry any of these insurances, and the taxi vehicle is also at a premium rate because it is on the road carrying the Public. Uber cars do not carry these insurances and if their is an accident it is covered up that the vehicle was being used to transport the public and claim under the normal excess of \$500 or \$1000.

Uber is quiet simply illegal and the Government is allowing a foreign company to come in and dictate their own set of rules, one wonders who is benefiting from this certianly in the long run not the average customer need safe and regulated transport.

The fees that are charged and are gazetted by the Queensland Government - who regulates the charges of Uber - which can be highly inflated with the paying passenger and the passenger not even aware of this until they receive the money taken from the credit card or through their Paypal Account, this can be as much as 500% more than what a regular taxi fare.

Another concern that I have is the payment of GST and Income Tax. We have paid all our working life and Uber drivers are not subject to any of these taxes. Really where does it all end. They are Illegally avoiding tax.

I would like to respectfully request that the Government either compensate the Taxi Plate owner for the purchase of the Taxi Plate that in "good faith" we purchased from them. Or Regulate the Taxi Industry and that means ALL "ride sharing" companies that do not comply with Government regulations, be forced to comply and purchase Taxi Plates to service this industry, and pay the same insurances and be subject to the same regulated Inspections and Licensing fees that Regulated Plate Owners are required to do.

All I request is that we be given a fair and equitable hearing, and be compensated for our loss of value of our taxi plate which as mentioned before that we purchased from the Queensland Government to service a regulated taxi carrying service.

Thank You,

Victoria and Clyde Quinlan