

commission for
children and young people
and child guardian

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Mr Peter Lawlor MP
Chair
Health Quality and Complaints Commission
Select Committee
Parliament House
George Street
BRISBANE QLD 4001

Dear Mr Lawlor

Thankyou for the opportunity to provide a submission regarding the operation of the Health Quality and Complaints Commission (HQCC) as part of the Committee's review.


The HQCC has the challenging role of overseeing public and private health services in Queensland. To date, the Commission for Children and Young People and Child Guardian (the Commission) has had limited interaction with the HQCC, and therefore I do not propose to make a detailed submission to the review.

However, I am aware that the HQCC has proactively coordinated the development of a 'Memorandum of Understanding, Co-ordination of Responses to Serious Adverse Health Incidents' between a number of government agencies including HQCC, the Commission, the Crime and Misconduct Commission and other relevant agencies. The MOU sets out the roles and responsibilities of each agency when responding to serious adverse health incidents and is a positive step in ensuring a coordinated response to the management of complaints and investigations.

I appreciate the role the HQCC has played in facilitating the development of the MOU, and I look forward to working co-operatively with the HQCC under the MOU in the future.

I look forward to hearing the outcomes of the Committee's review in due course. In the meantime, if you require any further information from the Commission, please contact Mr Max Wise Director, Systemic Monitoring and Review Unit on 3227 7963.

Yours sincerely



Elizabeth Fraser
**Commissioner for Children and Young People
and Child Guardian**